

FIAT 500 DOOR HANDLES – QUEBEC CLASS ACTION

NOTICE OF APPROVED CLASS ACTION SETTLEMENT

You do not have to pay anything in order to participate in the class action settlement.

This notice concerns all persons in Quebec who have purchased or leased a Fiat 500 vehicle, model years 2012 to 2019.

PLEASE READ THIS NOTICE CAREFULLY AS IT MAY AFFECT YOUR RIGHTS. THE SETTLEMENT OF THIS CLASS ACTION HAS BEEN APPROVED BY THE COURT.

WHAT IS THIS CLASS ACTION ABOUT?

By way of judgment dated April 29, 2024 (as rectified on May 7, 2024), the Superior Court of Quebec authorized the institution of a class action against FCA Canada Inc. (“**FCA**”) in the matter of *Paciucci et al. v. FCA Canada Inc.* (Court File No.: 500-06-000905-188).

The lawsuit alleged that the door handle and/or door locking mechanisms of Fiat 500 vehicles (model years 2012 to 2019) are affected by a defect which cause the door handles to jam and, in some cases, break or detach from the vehicle (the “**Door Handle Issue**”). The lawsuit claimed, on behalf of class members, compensatory damages including the reimbursement or reduction of the purchase or lease price, repair costs and other disbursements incurred by class members, compensation for loss of time, inconvenience and class members’ loss of use of their vehicles. The lawsuit also claimed punitive damages.

FCA denies any wrongdoing, and no court has concluded that there has been any wrongdoing by FCA. The parties have instead decided to settle the lawsuit.

The settlement of the lawsuit was approved by the Superior Court of Quebec on February 25, 2026.

This notice provides important information on how class members can now benefit from the extended warranty program. Please read this notice carefully.

AM I A CLASS MEMBER?

You are a class member if you purchased or leased a Fiat 500 vehicle (model years 2012 to 2019) with any trim line.

WHAT IS THE SETTLEMENT AGREEMENT?

You have nothing to pay in order to participate in the settlement.

Without any admission of liability, the parties have reached an agreement to settle the class action (the “**Settlement Agreement**”), which was approved by the Superior Court of Quebec.

A copy of the Settlement Agreement and other related documentation are available online at fiat500doorhandlesettlement.ca.

FCA will provide an extended warranty program, which will cover issues originating with the door handle and/or door locking mechanism of covered Fiat 500 vehicles that causes the door handles to jam and, in some cases, break or detach from the vehicle. The extended warranty program includes:

1) Door Handle Repair Program

- FCA will provide coverage to repair or replace free of charge the door handles of any vehicles affected by the Door Handle Issue at the time of their inspection.
- The door handle repair program will not cover preventative inspections or repairs.
- This coverage will be available for ten (10) years from the in-service date of the vehicle or, for a vehicle whose in-service date is already more than ten (10) years old when the present notices have been sent out, this coverage will be available until June 11, 2027 (the “**Coverage Period**”).
- There will be no per member limit on the number of claims that can be submitted during the Coverage Period.

2) Reimbursement Payments

- FCA will reimburse the costs previously incurred by class members to repair or replace the door handles of their vehicles, including the costs of parts, labour and taxes, as a result of the Door Handle Issue, irrespective of the repair facility where these repairs were conducted.
- Claims for reimbursement must be submitted by no later than **June 11, 2027**, at 11:59 PM Eastern Time.
- There will be no limit on the amounts the class members may claim for reimbursement of any door handle repair costs already incurred.
- The Fonds d’aide aux actions collectives is entitled to withhold a percentage of each claim brought by Québec residents pursuant to the *Regulation respecting the percentage withheld by the Fonds d’aide aux actions collectives*.

You have nothing to pay in order to participate in the class action settlement.

DO I HAVE A LAWYER IN THIS CASE?

Yes. The lawyers representing the class members are the law firm Lex Group Inc. You will **not** be charged by this law firm for its work on the case. If you want to be represented by your own lawyer, you can hire one at your own expense.

HOW DO I BENEFIT FROM THE EXTENDED WARRANTY PROGRAM?

The process to follow in order to benefit from the Extended Warranty Program will depend on whether you are seeking to have a door handle repaired or whether you are seeking the reimbursement of costs already paid to repair the door handle of your vehicle.

You can participate in the Door Handle Repair Program and also seek reimbursement for any costs you have already paid to repair or replace a door handle. Applying for one does not affect your right to apply for the other.

I. Door Handle Repair Program

- a) **How can I benefit from the Door Handle Repair Program?** If one of the door handles of your vehicle is not working properly, schedule an appointment at an FCA dealership to have your vehicle inspected before the Coverage Period ends to determine if it is eligible for a repair. The FCA dealership will inspect your vehicle to determine if it is eligible for a repair and, if it qualifies, will fix it at no cost to you. You can find a list of FCA dealerships in Quebec at fiat500doorhandlesettlement.ca.
- b) **What if I do not live near an FCA dealership?** If the nearest FCA dealership is more than 150 km from where you live, you may be able to have your vehicle repaired at another third-party repair shop within 150 km of your home. Before doing so, you must contact the Claims Administrator for approval. The Claims Administrator will explain how to get reimbursed for these costs. The Claims Administrator's contact information is below.

II. Reimbursement Payments

- a) **What costs can I be reimbursed for?** If you already paid any costs to repair or replace your door handles because of the Door Handle Issue, you can submit a claim for reimbursement of these costs. It does not matter where the repairs were done. You must submit your claim before **June 11, 2027**.
- b) **How do I claim a Reimbursement Payment?** You can submit a claim either online at fiat500doorhandlesettlement.ca or by mail at the address indicated on the last page of this notice. A paper copy of the claim form can be obtained from the claims administrator.

- c) When is the deadline to submit a claim?** All claims must be submitted by **June 11, 2027**.
- d) What information do I need to include in my claim?** Your claim must include:
- (i) Your vehicle's VIN and model year;
 - (ii) your personal information and contact details;
 - (iii) the approximate date (month/year) when the Door Handle Issue first occurred;
 - (iv) proof that the repair work was performed to correct a Door Handle Issue and proof of payment for the costs incurred for such repair work, including parts, labor, and taxes (the "**Supporting Documentation**");
 - (v) If you are missing any of the Supporting Documentation, additional details such as the location where the repairs were performed, the approximate date of the repair, the specific door handle involved and other relevant information (the "**Additional Information**");
 - (vi) A sworn statement, in the form of an online or written attestation, confirming that the repair costs or expenses have not already been reimbursed by FCA;
 - (vii) The information required to process payment by Interac e-transfer or a request for payment by cheque.
- e) What if I am unable to provide the VIN of my vehicle or the Supporting Documentation when submitting a claim?** If you cannot provide the VIN of your vehicle or the Supporting Documentation when you submit a claim, you can ask that your claim be put on hold for up to 30 days to find these documents before your claim is reviewed.
- f) What if the required documentation is missing and/or cannot be provided?** If you cannot find the Supporting Documentation, you can ask the claims administrator to assist in locating the documents. The claims administrator will check whether FCA's records or the records of an FCA dealership show any repairs were done at an FCA dealership.
- g) Is there a limit for the Reimbursement Payment?** No. There is no maximum amount for a single repair, and there is no limit on the number of repairs or handle replacement parts for which you can seek reimbursement.
- h) Can I be reimbursed for repairs done at a repair facility that is not an FCA dealership?** Yes, so long as you have the required Supporting Documentation.
- i) What if my claim is considered deficient by the claims administrator?** If something is missing or incorrect in your claim, the claims administrator will contact you by email (or by regular mail if you did not provide an email address). You will have 30 days to fix the problem. After that, the claims administrator will make a final decision on your claim.

- j) **How and when will I be paid?** After the one-year claims period ends, the Claims Administrator will pay each class member whose claim was approved. Payments will be sent by Interac e-Transfer (by email) or by cheque (by mail) if you requested a cheque.

HOW DO I OBTAIN MORE INFORMATION?

For further information or details about the Settlement Agreement or about submitting a Claim, you can contact the claims administrator:

Concilia Services Inc.

Attn: Fiat500

5900 Andover Ave. Suite 1

Montreal, Quebec H4T 1H5

E-mail: fiat@conciliainc.com

Phone: 1-888-552-5770

You can also visit the settlement website at fiat500doorhandlesettlement.ca for copies of all relevant documents, agreements, notices and judgments.

Please do not contact FCA or the Judges of the Superior Court of Quebec.

THE PUBLICATION OF THIS NOTICE TO CLASS MEMBERS HAS BEEN APPROVED AND ORDERED BY THE SUPERIOR COURT OF QUEBEC.