#### CANADA

#### SUPERIOR COURT

(Class Actions Chamber)

#### PROVINCE OF QUÉBEC DISTRICT OF JOLIETTE

N°: 705-06-000010-216

#### RICHER DESROSIERS

Applicant

- V. -

THE TDL GROUP CORP.

Respondent

AFFIDAVIT OF AMIT NEHRA (Art. 574 al. 3 Code of Civil Procedure)

I, Amit Nehra, Senior Manager of Product, at The TDL Group Corp. ("**TDL**"), having a place of business at 130 King Street West, Suite 300, Toronto, Ontario, being duly sworn, do solemnly swear and affirm the following:

#### Introduction

- 1. I have been employed by TDL as Product Manager between January 1<sup>st</sup>, 2019 and January 1<sup>st</sup>, 2021, and as Senior Manager of Product since October 18<sup>th</sup>, 2021. As such, I am familiar with the Tim Hortons Loyalty Program (as defined below) in dispute.
- 2. I am swearing this affidavit in the context of Mr. Richer Desrosiers' *Application to authorize the institution of a class action and to obtain the status of representative plaintiff*, dated July 15, 2021, which I have read and reviewed.

#### The Loyalty Program

- 3. On February 7, 2020, the Tim Hortons *Tims Rewards* loyalty program which is the subject of this class action (the "**Loyalty Program**") came into force.
- 4. The *Tims Rewards Terms and Conditions* (the "Terms and Conditions"), which govern the Loyalty Program, have been communicated as Exhibit P-5 by the Applicant. I note that the terms and conditions published on the Tim Hortons website, Exhibit P-5, also contain the terms and conditions governing the loyalty program that was in force prior to February 7, 2020. This former loyalty program was not a point-based loyalty program and is not the subject of this proposed class action.
- 5. On September 23, 2020, the Terms and Conditions of the Loyalty Programs were amended, and such amendments came into force on October 28, 2020, as appears from Exhibit P-5.

- 6. I confirm that the text of the Terms and Conditions which appears at Exhibit P-5 was not otherwise modified or amended and was available at all relevant times on the Tim Hortons website. The amendments of September 23, 2020 were added following the text of the February 7, 2020 version, which always remained visible for customers.
- 7. Under the Loyalty Program, customers can accumulate loyalty points ("**Loyalty Points**") when they complete a purchase greater than \$0.50 in a participating Tim Hortons restaurant across Canada (an "**Eligible Transaction**").
- 8. Customers initially had two options to record their Eligible Transactions and earn Loyalty Points:
  - a. through a free reusable physical loyalty card (a "Physical Loyalty Card"); or
  - b. through the free Tim Hortons mobile app (the "**App**"). Customers using the App could obtain a digital version of the loyalty card (a "**Digital Loyalty Card**") by opening a *Tims Rewards* Account (an "**Account**").
- 9. Between the beginning of the proposed class period on February 7, 2020 and October 28, 2020, when the amendments to the Terms and Conditions came into force, the customers who used a Physical Loyalty Card could associate it with an Account but were not required to do so. Customers enrolling their Physical Loyalty Card with an Account were qualified as "Registered Participants" in the Terms and Conditions, whereas customers who did not enroll their Physical Loyalty Card with an Account were qualified as "Unregistered Participants".

#### Earning and Expiry of Loyalty Points

- 10. At all times during the proposed class period, for every Eligible Transaction they complete under the Loyalty Program, customers earn ten (10) Loyalty Points. Customers can accumulate a maximum of twenty thousand (20,000) Loyalty Points, the whole as appears from the Terms and Conditions, Exhibit P-5, at pages 9 and 18.
- 11. The Loyalty Points expire twelve (12) months after the calendar month in which they were earned, as provided in the Terms and Conditions. The following clauses are included in the February 7, 2020 and September 23, 2020 versions of the Terms and Conditions:
  - February 7, 2020 version of the Terms and Conditions:

#### Expiry of Points

To the fullest extent permitted by law, Points earned by Registered Participants and Unregistered Participants will expire twelve (12) months after the calendar month in which they were earned. For example, Points earned February 26, 2020 would expire March 1, 2021. Visit the App or Website to review your Points earned and associated expiry date(s). The Sponsor may, but for greater certainty is not required to, provide notice by email, App or Website message (depending on your communication preferences) at least 30 days before the expiry of Points.

• September 23, 2020 version of the Terms and Conditions:

Expiry of Points and Qualified Points

To the fullest extent permitted by law, Points earned by Registered Participants and Unregistered Participants, and Qualified Points earned by Unregistered Participants, will expire twelve (12) months after the calendar month in which they were earned (and, for greater certainty, a conversion of Qualified Points to Points does not change the applicable expiry date; for example, if a Qualified Point has an expiry date of April 1, 2023 and on a later date it is converted to a Point, the Point will expire on April 1, 2023). For example, Points earned February 26, 2020 would expire March 1, 2021. Visit the App or Website to review your Points earned and associated expiry date(s). The Sponsor may, but for greater certainty is not required to, provide notice by email, App or Website message (depending on your communication preferences) at least 30 days before the expiry of Points.

- 12. At all times since the beginning of the proposed class period on February 7, 2020, the Terms and Conditions have thus clearly provided for such expiry of Loyalty Points.
- 13. The Terms and Conditions have been accessible at all times for customers, and more generally to the public, on the Tim Hortons website (<u>https://www.timhortons.ca/terms-conditions-rewards</u>) and on the App.
- 14. The Tim Hortons website also included, at all relevant times, a *Frequently Asked Questions* section which provides details and answers on the expiry of Loyalty Points (<u>https://www.timhortons.ca/tims-rewards-faq#PointExpiry</u>), as appears from a screenshot of the webpage communicated as **Exhibit D-1**.
- 15. In addition, at all relevant times, Registered Participants have been able to consult their Account, either online or through the App, to view their Loyalty Points balance and the Loyalty Points that were about to expire in accordance with the agreed-upon Terms and Conditions, as appears for example from the screenshot of Mr. Desrosiers' account communicated as Exhibit P-6.
- 16. Since the beginning of 2021, the following additional notification measures have also been implemented by TDL:
  - Since January 28, 2021, and on the subsequent twenty-eighth (28<sup>th</sup>) day of each month, an email is sent to Registered Participants whose Loyalty Points are expiring at the end of the next month. An example of such a notification email is communicated as Exhibit D-2;
  - Since February 20, 2021, and on the subsequent twentieth (20<sup>th</sup>) day of each month, an email is also sent to Registered Participants whose Loyalty Points are expiring at the end of that month. An example of such a notification email is communicated as **Exhibit D-3**. Registered Participants thus receive two distinct email notifications before their points expire;
  - Since February 21, 2021, and on the subsequent twentieth (20<sup>th</sup>) day of each month, an in-App message alerts App users whose Loyalty Points are expiring at the end of that month. A printout of such message is communicated as Exhibit D-4; and
  - Since April 2021, for all Registered Participants who have opted in to receive Tim Hortons
    promotional communications from TDL, such as e-newsletters, a *dashboard* is included in
    the footer of these emails and mentions the number of Loyalty Points that are due to expire
    at the end of that month. An example of such dashboard is communicated as **Exhibit D-5**.

#### Eligible Menu Items

- 17. Customers can redeem their Loyalty Points from a pre-determined set of items from Tim Hortons' food and beverage menu, which are identified in the Terms and Conditions, Exhibit P-5, at pages 11-12 and 21-22 (the "**Eligible Menu Items**"), either when ordering in a Tim Hortons restaurant across Canada or when ordering directly through the App.
- 18. Under the Loyalty Program, there are thirteen (13) "levels" of Eligible Menu Items which can be obtained by customers in exchange for accumulated Loyalty Points. The number of Loyalty Points required to obtain an Eligible Menu Item varies by level, and ranges from fifty (50) to two hundred and twenty (220) Loyalty Points.
- 19. Pursuant to the Terms and Conditions, Exhibit P-5, Loyalty Points may be redeemed for a limit of one (1) Eligible Menu Item per redemption transaction.
- 20. The following table reproduces the list of all Eligible Menu Items available for purchase by Quebec customers during the class period, along with the retail value suggested by TDL to its independent franchisees for said Eligible Menu Items (given that stores retain the ability to determine their prices, there may be small variations from one store to another):

Level	Category	Eligible Menu Items	Points	Approximate value range (CAD)
1	Beverages	<b>Brewed Coffee and Tea</b> : Original Brewed Coffee, Dark Roast Brewed Coffee, Decaf Brewed Coffee, Steeped Tea and Specialty Tea (excluding tea- based lattes)	70	\$1.45 - \$2.17
2	Beverages	Classic Lemonade, Hot Chocolate, French Vanilla and Iced Coffee: Iced Brewed Coffee (excluding flavored Iced Coffee), Cafe Mocha, French Vanilla and Hot Chocolate	100	\$1.59 - \$4.09
3	Beverages	Real Fruit Quenchers, Cold Brew, Classic Iced Capp, Frozen Beverages and Espresso Drinks: Fruit Smoothies, Frozen Lemonade, Fruit Chill, Creamy Chill, Latte (excluding flavored Lattes), Cappuccino, Espresso, Tea Latte and Iced Cappuccino	140	\$1.19 – \$4.69
4	Breakfast	Hash Browns	50	\$1.79
5	Breakfast	Yogurt and Oatmeal	140	3.29
6	Breakfast	<b>Breakfast Sandwiches</b> : Classic Breakfast Sandwich on Bagel, Breakfast Wrap, Breakfast English Muffin and Homestyle Biscuit (excluding Croissants)	180	\$2.39 – \$5.29
7	Breakfast	BELT and Farmers Breakfast Sandwiches: BELT or Farmers Breakfast Sandwiches on Breakfast Bagel, Breakfast Wrap	220	\$3.19 - \$4.39
8	Lunch	Wedges (excluding Loaded Wedges)	100	\$2.39
9	Lunch	Soups: Soups/Stews	180	\$3.59 - \$4.89

10	Lunch	Lunch Sandwiches and Chili: Sandwiches, Lunch Wraps, Melts, Chicken Strips and Chili	220	\$3.99 - \$6.79
11	Baked Goods	Classic Donuts, Specialty Donuts and Cookies	50	\$0.99 – \$1.29
12	Baked Goods	Dream Donuts, Bagels and Baked Goods: Classic Bagels, Specialty Bagels, Dream Donuts, Classic Muffin, Premium Muffins, Classic Croissant, Classic Sweet Roll (excluding Cinnamon roll), Classic Tea Biscuit and Classic Danish	70	\$0.99 – \$2.49
13	Baked Goods	Box of 10 Timbits	140	\$2.49

Level	Category	Eligible Menu Items	Points	Approximate value range (CAD)
	Beverages	Brewed Coffee and Tea (including steeped or specialty bagged tea but excluding tea based lattes)		\$1.45 - \$2.17
Unregistered	Baked Goods	Classic Donuts, Cookies (excluding timbits)	120	\$0.99 - \$1.29
	Baked Goods	Premium Baked Goods (excluding bagels)		\$1.39 – \$1.79

- 21. The list of suggested prices for each Eligible Menu Item, from which the information indicated in the above tables with respect to the approximate value range of said Eligible Menu Items is taken, is communicated as **Exhibit D-6**.
- 22. I can confirm, for the whole period covered by this proposed class action, that none of the Eligible Menu Items have ever been sold to a proposed class member for more than \$50.
- 23. The Terms and Conditions specifically stipulate, at pages 13 and 23 of Exhibit P-5, that the Loyalty Points cannot be exchanged for an item which has a value of more than \$50:

*IMPORTANT NOTE: In no event will an Eligible Redemption Transaction have a value (including a retail value) of more than \$50 CAD.* 

- 24. Upon redemption of Loyalty Points against an Eligible Menu Item, the pre-determined number of Loyalty Points for the selected Eligible Menu Item is deducted from a customer's total number of accumulated Loyalty Points.
- 25. Since the introduction of the Loyalty Program on February 7, 2020, the list of pre-determined Eligible Menu Items has not been modified.
- 26. All the facts in this declaration are true, based on information provided to and accessible to me as an employee of TDL.

AND I HAVE SIGNED: ULA

AMIT NEHRA

**SOLEMNLY AFFIRMED** before me by videoconference, this 13<sup>th</sup> day of May 2022

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**Commissioner of Oaths for Quebec** 



# **Frequently Asked Questions**

Unlinked Cards	Points	Linking You	r Card	Rewo	ard Levels	Point Expiry
	Offers	Round Up	More F	AQs	Terms	

### **Unlinked Cards**

# Why do I not have access to the Points I am earning? I was expecting to get my reward, but it seems that I'm not able to use them.

Changes to the Tims Rewards program were announced on September 22, 2020. As of October 28, 2020, guests with an unlinked physical Tims Rewards card can only earn "Qualified Points". Qualified Points (i.e. unlinked points earned after October 28) can only be used once a physical card is registered and linked to a digital account via the Tim Hortons Mobile App or Website.

As of October 28, 2020, if you have existing Points on your unlinked card and if these Points are not be enough for you to get a Reward (i.e. if the number of Points do not correspond to a multiple of 120), then you will receive a one-time bonus point amount ("Bonus Points") to get your Points balance up to the nearest multiple of 120 (so that you can get a Reward!). The maximum number of Bonus Points a guest with an unlinked card may receive is 110. For example, if you have 90 Points your balance will be rounded up to 120 Points (yes, that's 1 Reward). You will have a full year to be able get this Reward without registering and linking your physical card – the Reward expires on Nov 1, 2021.

#### Can I still use my physical card?

Yes! You can continue to use your physical Tims Rewards card. As of October 28, 2020, guests

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Home	Order	Scan	Offers	Account

https://www.timhortons.ca/tims-rewards-faq#PointExpiry

can only be used once the physical card is registered and linked to a digital account via the Tim Hortons Mobile App or Website.

Registering and linking your card to a digital account is easy:

1. Download the Tim Hortons app or visit timhortons.ca/signin and sign in to your Tims Rewards Account. If you don't have an account use the Sign-Up option and follow the prompts to become a registered Member. Then confirm the process by clicking the link sent to your email.

2. Link your Tims Rewards card and choose a rewards level Then start earning Points and use those Points for your favourite Tim Hortons beverages, baked goods or food!

#### Why are you changing the program?

We are always working to tap into more reward options for our Members. Being a registered member will also give you access to a larger selection of rewards and exclusive offers!

These changes to the Tims Rewards program were announced on September 22nd. We are now reminding guests with unlinked physical cards to register and link their card to a digital account, so that they can take full advantage of the Tims Rewards program. As of October 28, 2020, guests with unlinked physical Tims Rewards cards can only earn "Qualified Points". Qualified Points (i.e. unlinked points earned after October 28) can only be used once a physical card is registered and linked to a digital account via the Tim Hortons Mobile App or Website.

#### How easy is it to register and link my physical card?

Very easy! Guests just need to provide their name and email address in order to register and link their unlinked Tims Rewards card by either downloading the Tim Hortons app or visiting timhortons.ca/signup.

#### Where and how can I register and link my physical card?

Follow these easy steps to register and link your physical card:

- Download Tim Hortons app to register
- Click on "Details"
- Scroll down to type in your 12-digit physical card number
- Click "Link my card"
- Choose your reward level on the "Redeem" tab
- Start earning rewards with your app!

If you do not want to download the app, you can register and link your card by going to our website:

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Account

- Link your physical card here
- Choose your Reward Level here

Don't have a physical card? No sweat. Just create an account using the App or Website. You'll be issued a digital card to participate in the program.

#### Why is registering and linking my card required?

Registering and linking your card will allow you to take full advantage of all the rewards and exclusive offers of the Tims Rewards program! We are encouraging guests with an unlinked physical card to register and link their card because as of October 28, 2020, guests with an unlinked physical Tims Rewards card can only earn "Qualified Points". Qualified Points (i.e. points earned after October 28) can only be used once the physical card is registered and linked to a digital account via the Tim Hortons Mobile App or Website.

#### What are the benefits of registering and linking my card?

By registering and linking your card Tims Rewards, you can take full advantage of the rewards and personalized offers of the program, including the opportunity to receive a Birthday Offer!

Registering and linking your card also gives you access to all your Qualified Points (i.e. Points earned after October 28). Points are the base unit of Tims Rewards – you earn 10 Points for each eligible purchase. You can then use your Points later for your favourite items at Tim Hortons!

# What will happen to my existing Points if I don't register and link my card? Will I lose my Points?

You will not lose any of your points. As of October 28, 2020, if you have existing Points on your unlinked card and these Points will not be enough for you to get a Reward (i.e. if the number of Points do not correspond to a multiple of 120), then you will receive a one-time bonus point amount ("Bonus Points") to get your Points balance up to the nearest multiple of 120 so that you can get a Reward. For example, if you have 90 Points your balance will be rounded up to 120 Points (yes, that's 1 Reward). You can get this Reward for a full year without registering and linking your card- the Reward expires on Nov 1, 2021. The maximum number of Bonus Points a guest with an unlinked physical card may receive is 110.

# If I don't register and link my card before October 28th, what happens to my Points?

As of October 28, 2020, if you have existing Points on your unlinked card and if these Points are not be enough for you to get a Reward (i.e. if the number of Points do not correspond to a multiple of 120), then you will receive a one-time bonus point amount ("Bonus Points") to get your Points balance up to the pogreat multiple of 120 (and so that you can get a Powerd!). The

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Reward). You will have a full year to be able get this Reward without registering and linking your card – the Reward expires on Nov 1, 2021.

After October 28, 2020, guests with unlinked physical cards can only earn "Qualified Points". Qualified Points (i.e. Points earned after October 28) can only be used once a physical card is registered and linked to a digital account via the Tim Hortons Mobile App or Website.

#### Can I earn Points if I don't register and link my card after October 28th?

After October 28, 2020, guests with unlinked physical Tims Rewards cards can only earn "Qualified Points". Qualified Points (i.e. points earned after October 28) can only be used once a physical card is registered and linked to a digital account via the Tim Hortons Mobile App or Website.

#### Why did you steal my points and why can't I get my free coffee anymore?

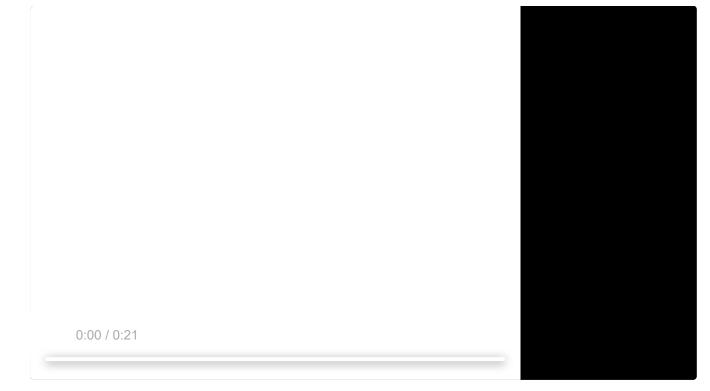
Your points were rounded up recently to a reward (120 points) to allow you to use all the points on your unlinked plastic card prior to a change to the Tims Rewards program on October 28, 2020. As of October 28, 2020, Guests with unlinked cards must register and link their plastic card to continue using their points towards rewards.

These 120 points (reward) was used when you ordered a brewed coffee or tea, and scanned your card after October 28th, 2020. You will continue to earn 10 points every time you scan your unlinked card, but must register and link the card to a digital account on the mobile app or website using an email address to continue using these points for rewards.

### **Points for Registered Tims Rewards Members**

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#### What are Points?

Points are the base unit of Tims Rewards. Tims Rewards members earn 10 Points for each eligible purchase. Get a reward for as little as 50 Points on a Classic or Specialty Donut or spend as many as 220 Points on a Chicken Wrap – the choice is yours!

#### When do I earn Points?

You earn 10 Points when you make an eligible purchase, which is a completed transaction with a pre-tax total of more than \$0.50 and is made 30 minutes or more after your most recent eligible purchase. If your transaction is less than or equal to \$0.50 or is made within 30 minutes of your last eligible purchase, you will not receive 10 Points for your visit.

#### How can I track my Point balance?

You can track your Points in the Tim Hortons app or on the Tim Hortons website. You can also see your Tims Rewards transaction history by clicking on "Details" on the app homepage.

#### **Do Points expire?**

Yes, Points expire 12 months after you earn them.

Is there a maxim	um number of Points	s I can have at one time?

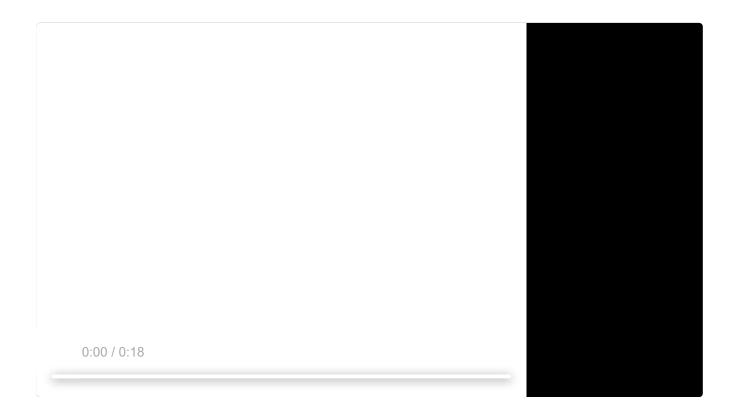
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https://www.timhortons.ca/tims-rewards-faq#PointExpiry

#### Do I still earn 10 Points if I am using Points for a Reward?

If you use Points to get a Reward and your pre-tax total after the discount is less than or equal to \$0.50, you will not receive 10 Points for your purchase as it does not meet the minimum requirements for an eligible purchase. If you want to earn Points while also getting a Reward, add another item to your order that has a price of greater than \$0.50 after-tax and after any other discounts.

# Linking my Card



#### What does it mean to have a linked card?

A linked card is a physical card that has been linked to your Tim Hortons account. You can link your physical card by entering the twelve-digit code on the back of your card in your Tim Hortons App or on the website.

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Simple! Create an account or sign in via the Tim Hortons app. Go to the Scan tab at the bottom of the screen, click the link below your barcode, and enter the twelve-digit card number found on the back of your card.

#### How do I know if my card is linked?

You've successfully linked your card if the digital card number matches the card number on your physical card – that lets us know that your physical card belongs to you! Your current Points, Qualified Points, and Rewards balance on your physical card will be added to your digital account so you have easy access to it.

#### Can I link more than one card to the same account?

No, only one physical card can be linked with/to each account. If you try to link a second physical card, it removes the first linked card (deactivating it from use) and combines the activity to the newly registered card.

Additionally, only one account can be created per email address.

### If I place a mobile order, do I automatically earn Points or does a team member still need to scan my digital card?

As long as your mobile order meets the requirements of an eligible purchase (i.e. a completed transaction with a pre-tax total of more than \$0.50 and which is made 30 minutes or more after your most recent eligible purchase), you will earn 10 Points – no need to scan your barcode!

# If I didn't link my card before October 28, 2020, what happened to my existing Rewards and Points?

As of October 28, 2020, if you had existing Points on your unlinked card and if these Points were not enough for you to get a Reward program (i.e. if the number of Points do not correspond to a multiple of 120), then you will have received a one-time bonus point amount ("Bonus Points") to get your Points balance up to the nearest multiple of 120 (and so that you can get a Reward!). The maximum number of Bonus Points a guest with an unlinked physical card may have received is 110. For example, if you had 90 Points your balance was rounded up to 120 Points (yes, that's 1 Reward). You will have a full year to be able get this Reward without linking your card - the Reward expires on Nov 1, 2021.

After October 28, 2020, guest with an unlinked physical cards can only earn "Qualified Points". Qualified Points (i.e. points earned after October 28) can only be used once a physical card is linked via the Tim Hortons Mobile App or Website.

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on your card after October 28th, you must do so by linking your card to your Tims Rewards account.

#### How long will my Qualified Points wait for me to link my card?

Qualified Points will expire 12 months after you earn them.

### If I give you all my details, can you just link my card for me? I don't have an email address.

We want to assist you as much as we can, however we cannot link your card for you as you have to be the one to accept the Privacy Policy, Terms of Service, and Tims Rewards Terms and Conditions.

If you require assistance linking your card, our guest services team is available at 1.888.601.1616 between 8am and midnight EST and would be happy to help walk you through the process. In order to link your card, you must provide a valid email address and your name. Registration for your Tims Rewards account is only complete once you click on the confirmation email we send to you.

#### How can my grandparent use their rewards if they don't have an email address?

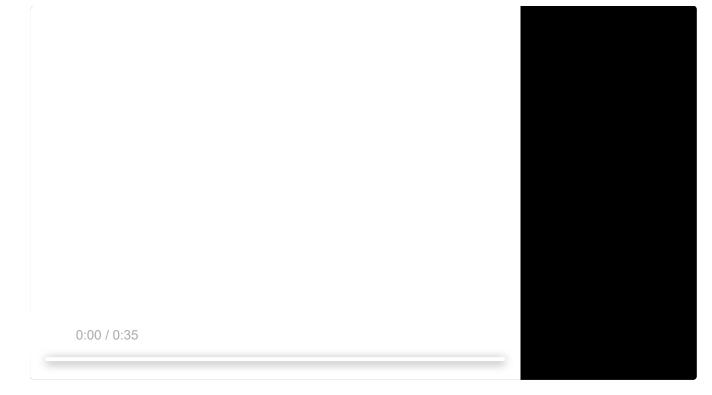
Any Points earned prior to October 28th can be used at any time! However, after October 28, 2020, guests with unlinked physical cards can only earn "Qualified Points" which can only be used once a physical card is linked via the Tim Hortons Mobile App or Website using their name and email address. Senior Guests should be encouraged to register to enjoy all the benefits of the program. If they don't have a smartphone or don't want to use it to earn points, they can go to www.timhortons.ca/signup to register, link their card and select a reward level. Once this is done, Guests can continue to use their physical cards as they always have to earn and redeem Tims Rewards points.

### **Reward Levels for Registered Tims Rewards Members**

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Order





#### What is a Reward Level?

A Reward Level is a group of menu items that can be used for a set number of Points. For example, the 70 Point Reward Level for Beverages includes brewed coffee and tea.

#### How many Reward Levels are there?

There are 14 Reward Levels to choose from! Select the Reward Level that best suits you to get a Reward.

#### Will I only get Points if I order items within my Reward Level?

You'll get 10 Points per eligible purchase, regardless of what menu items you order. However, your Points will only ever be used on Rewards listed in the menu items in your chosen Reward Level.

#### Can I change my Reward Level?

Yes! You can change your Reward Level at any time in the App or on the Website after Sign into your account.

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#### How many Points are required to get a Reward?

Order

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belongs to. Find out more when Sign-in to the App or Web account.

#### What happens if I don't select a Reward Level?

You will be defaulted to the 70 Point Beverages reward level, which includes brewed coffee and tea.

#### Can I get more than one Reward in an order?

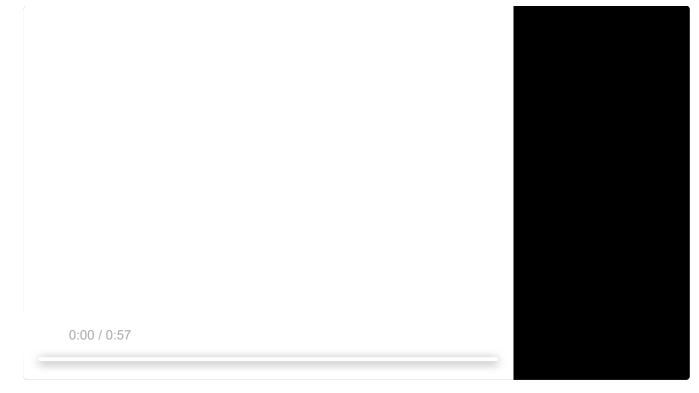
Unfortunately, no, you can only get one Reward per transaction. If you have enough Points to get a Reward item in your chosen Reward Level, you'll need to wait 30 minutes or more after your first use of Points for a Reward in order to be eligible for another one.

#### What happens if the item eligible for a redemption was purchased in a combo?

If you are eligible to get a Reward, and this Reward item is part of a combo or other menu discounts, your Points will be applied in the manner that results in the highest discount. The highest discount is always given, whether it is the combo discount or the redemption of the Reward. If the combo discount is greater than the discount from getting the Reward, the combo discount will be applied, and the Points will be saved for the next eligible purchase.

## **Point Expiry**





#### When do my points expire?

Unused Tims Rewards points expire 12 months after the calendar month that they were earned. For example, the points you earned in March 2020 will expire at the end of March 2021. If you have registered for Tims Rewards on the app, you may receive an email letting you know if any of your points are expiring in the month before they are due to expire.

#### How do I find out how many points are expiring?

If you have registered for Tims Rewards on the app, you may receive an email letting you know how many points are up for expiry. You can see both your earned points and expiring points in the app by clicking on "Details" on the homepage and then the "History" tab.

#### Are all my points expiring?

Only unused Tims Rewards points that are 12 months old or more will expire. For example, the points you earned in March 2020 will expire at the end of March 2021. Your Tims Rewards account will remain active and unused points that are less that 12 months old will remain in your account.

#### Why did I just get an email about my points expiring?

You received this email to let you know that you have points that will expire next month to

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points and expiring points in the app by clicking on "Details" on the homepage and then the "History" tab.

#### Why are my points expiring?

As part of the Tims Rewards Terms and Conditions, unused Tims Rewards points expire 12 months after the calendar month that they are earned. For example, the points you earned in March 2020 will expire at the end of March 2021. Your Tims Rewards account will remain active and unused points that are less that 12 months old will remain in your account. In the month before your points are due to expire, as a registered member, if you have registered, you may receive an email letting you know how many points are up for expiry.

#### I have not used my card / account in a while, when do my points expire?

Unused Tims Rewards points expire 12 months after the calendar month that they are earned. Your Tims Rewards account will remain active and unused points that are less that 12 months old will remain in your account.

# What happens to the points on physical Tims Rewards Cards that have not been registered?

After October 28, 2020, guests with unlinked physical cards earn Qualified Points. Qualified Points can only be redeemed after the physical card is registered and linked to a digital account. Qualified Points also expire 12 months after the calendar month they were earned.

#### How do I use my points so that they do not expire?

You will be able to automatically use your points by scanning for Tims Rewards if you:

- Are registered for Tims Rewards
- Have selected a reward level other than "bank my points"
- Have enough points to redeem at your reward level
- Have ordered the eligible item

Another way to use your points is with Tims It Forward. Tims It Forward allows you to give the gift of Tim Hortons by using your Tims Rewards points. More information on Tims It Forward can be found at https://www.timhortons.ca/tims-it-forward.

#### What is a Reward Level?

A Reward Level is a group of menu items that can be redeemed for using a set number of Points. For example, the 70 Point Reward Level for Beverages includes brewed coffee and tea. If you have a reward level (other than "Bank my points") selected, your points are automatically used

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Home	Order	Scan	Offers	Account

#### What is "Bank my points"?

"Bank my points" is a Reward Level. Unlike other reward levels, with "Bank my points", when you scan for Tims Rewards, your points will not be automatically used/redeemed for a menu item. When you want to use your points, select the level that includes the reward you want.

# Can Tim Hortons restaurant employees use/redeem my points for me during the transaction?

Tim Hortons restaurant employees are not able to redeem your points for you.

You will be able to automatically use your points by scanning for Tims Rewards if you:

- 1. Are registered for Tims Rewards
- 2. Have selected a reward level other than "bank my points"
- 3. Have enough points to redeem at your reward level
- 4. Have ordered the eligible item

#### Can I redeem points towards more than one product at once?

You can only redeem points towards one item per transaction. If you have enough Points to redeem for another item, you'll need to wait 30 minutes to make another transaction where you can redeem additional points for another item.

### Offers

#### How do I use an Offer in the Tims App?

Activate. Order. Scan. Save.

- 1. You can use your offer by going to the home screen of your Tims app and clicking "Activate" on the Offer you wish to use.
- 2. Place your order on the Tims app, making sure to add eligible items to your order.
- 3. If your order includes the product(s) eligible for the offer, you save automatically.

Scan



- 1. You can use your offer by going to the home screen of your Tims app and clicking "Activate" on the Offer you wish to use.
- 2. Place your order at the front counter or drive-thru, making sure to add eligible items to your order.
- 3. Scan for Tims Rewards using the mobile app or physical card.
- 4. If your order includes the product(s) eligible for the offer, you save automatically

#### Can I activate multiple Offers at once?

You can activate multiple offers at the same time, however only one activated offer can be applied per order. If you have multiple offers activated, the activated offer that allows for the greatest discount will be applied.

#### Why do I have different Offers this week than I did last week?

Exclusive weekly offers change from week to week based on what you've purchased in the past and what we think you'd like! Check back every Monday to make sure you're making the most of your weekly offers.

#### How can I check if an Offer has been applied to my order?

After you scan, your activated offer will be applied and that will be reflected on the checkout screen (either in store or in the app). You will see the discount has been applied when "Reward" is visible on the eligible item added to your cart, and when the final amount includes the discount under "Reward Savings".

If an offer has not been applied, make sure to double check that you have activated the offer and that your order is eligible for the offer.

#### I activated multiple Offers, why was only one was applied?

Only one activated offer can be applied per order. If multiple offers have been activated, the activated offer that allows for the greatest discount will be applied.

#### I activated my Offer but it didn't work. Why didn't my Offer apply?

There are a couple of reasons your offer may not have applied:

Order

• Your Tims Rewards Points may have been redeemed for a free item in place of the activated offer if it allowed for the greatest discount. You can verify if your Tims rewards points were used on a purchase by viewing your transaction history (Details > History >

Scan

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Offers

Home

Transaction History)

Account

- There is a 30-minute window after an offer has been used before another offer can be used. For example, if an offer was used at 2pm, another offer could not be redeemed until after 2:30pm.
- Check to ensure the items in your basket meet the terms of the Offer that has been activated.

#### What do I do if my offer still isn't working?

If an Offer still isn't working, please contact Digital Support at timhortons.ca/support.

#### Can I use the same offer more than once?

Typically, no. Unless explicitly stated in the terms of the Offer (ex. 2 for \$5 farmers wraps *available all week*), once you redeem an Offer it will disappear from your tray and it is no longer usable.

#### Can I use multiple Offers at once?

You can only redeem one weekly personalized Offer per eligible transaction.

#### Can I use a personalized Offer and redeem an item using my loyalty points?

Yes, you can combine an activated personalized Offer with a loyalty point redemption. However, you may only use one offer and one loyalty redemption per eligible transaction. These redemptions can apply to multiple items in your order.

#### I activated all my personalized Offers at once—which one will be used?

If your cart has items that qualify for multiple offers, the activated Offer that allows for the greatest discount will be applied.

#### I have a prize offer and a personalized offer activated—which one will be used?

If the Offer you are using is a prize from a Tim Hortons contest (such as Roll Up To Win or NHL Hockey Challenge), the prize offer will be applied first. If you have multiple prize offers to use, the offer that is expiring soonest will be applied.

Scan

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#### What is the round up feature?

The Round Up feature is a donation tool that allows you to make small charitable contributions to the Tim Hortons Foundation Camp (THFC) on every order you make in-restaurant and on the Tims app when you scan for Tims Rewards.

With the Round Up feature enabled; your order total will be rounded up to the nearest 10 cents on every order you place. For example, if your order subtotal comes to \$5.34 the round up feature will add \$0.06 bringing the final order total to \$5.40 at checkout. This rounded up amount of \$0.06 will be donated to the THFC. By collecting these small donations, we can make a big difference!

#### Where is my money going when my order is rounded up?

100% of the money collected from the Round Up is donated to the Tim Hortons Foundation Camp (THFC).

#### What is THFC?

The Tim Hortons Foundation Camp (THFC) is a non-profit, leadership development organization that supports kids from disadvantaged circumstances between the ages of 12 to 16. You can learn more about the THFC here!

#### How do I turn the feature on / off?

The Round Up feature can toggled on and off on within the 'Details' section of the app, which can be found on the home page in the top right corner.

#### Is this a one time or continuous donation?

Round Up donations will be made when the feature is toggled 'On'. The feature can be toggled on an off at any time.

#### I didn't want to round up my order. Can I have my money back?

Donations made through the Round Up feature cannot be returned.

#### How do I know how much was round up on my order?

When the feature is turned on, the amount rounded up on your orders will appear as the line item "Tims Camps Donation" at the final checkout screen.

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Home	Order	Scan	Offers	Account

### More FAQs

#### What is a linked card?

A linked card is a physical card that has been linked to your Tim Hortons card through the App or online. You can link your physical card by entering the twelve-digit number on the back of your card in your Tim Hortons App or online. When your card is linked, it will allow you to collect and use your Points for Rewards. After October 28, 2020, guests with unlinked physical cards can only earn "Qualified Points". Qualified Points (i.e. points earned after October 28) can only be used once a physical card is linked via the Tim Hortons Mobile App or Website.

#### What is a Birthday Offer?

If you have registered your birthday (at least 7 days before your birthday), and you've made at least 1 eligible purchase in the last year before your birthday, you are eligible to receive a Birthday Offer. To use your Birthday Offer, activate it in-app or online and head to a participating restaurant on your special day. Be sure to add your birthday to your account a minimum of seven days in advance to receive this perk!

#### Is there a fee for joining the Tim Rewards program?

No, it's free to join Tim Rewards!

#### Do I earn more Points for ordering a combo?

We appreciate that you are visiting us no matter how much you spend or what you buy. You'll get 10 Points per eligible purchase, regardless of what menu items you order.

### Digital programs are sometimes prone to glitches and bugs during their rollout. What is Tim Hortons doing to ensure that the app is stable and that issues are being resolved?

We constantly integrate feedback from our valued guests to ensure that the Tim Hortons app and the Tims Rewards program provide guests with a great digital experience. We are continuously working to ensure that any issues are resolved as promptly and as efficiently as possible. You can also contact our Digital Support team for assistance here: timhortons.ca/support

Scan

Home





First, ensure that you are connected to the Internet. If you are at a restaurant that offers free wifi, ensure that you have properly connected your device to the Internet. Second, try closing and re-opening the app. If this does not resolve the issue, please contact our Digital Support team for assistance here: timhortons.ca/support

#### Does loading a Tim Card count as an eligible purchase?

Tim Card is a separate program from Tims Rewards. Loading a Tim Card does not count as an eligible purchase under the Tims Rewards program.

# How can I update the email address associated with my online/app account? I don't have access to that email anymore.

Please note we do not currently support email address changes for Tim Hortons accounts. If you would like to change your email or other account preferences, please contact our Digital Support team for assistance here: timhortons.ca/support

### I created an account a long time ago, but I don't remember what email address I used. How can I access my account to change my reward level?

We want to assist you as much as we can! If you would like to change your email or other account preferences, please contact our Digital Support team for assistance here: timhortons.ca/support

# When I try to link my card it tells me it's already linked to another account? How do I find out if I already linked this card, and to what email?

We apologize that you are experiencing technical difficulties. Please ensure you are using the latest version of our App. Next, close out of and restart the App. If this does not resolve the issue, please contact our Digital Support team for assistance here: timhortons.ca/support

### Why is my card is saying it's deactivated when I try to scan during my purchase? I know I linked it to my account.

We apologize that you are experiencing technical difficulties. Please ensure you are using the latest version of our App. Next, close out of and restart the App. If this does not resolve the issue, please contact our Digital Support team for assistance here: timhortons.ca/support

# I have a specific question regarding the App that was not covered in the above responses. Who can I contact to resolve this?

Scan

Please contact our customer support team here: timhortons.ca/contact-us



### **Terms of Use**

# When I register an account, how much personal information is Tim Hortons collecting?

To register an account, all you need to enter is your country, your first name, and your email address, and we encrypt this data. Please read our privacy policy to understand how Tim Hortons collects, uses and discloses information about our guests [and how to update or change your personal information and how we communicate with you].

#### Why do you need my information?

We ask for your information so that we can link your Tims Rewards account to your physical card. It also allows us to send you a birthday reward and other personalized offers tailored to you!

# What measures do you have in place to prevent accounts from being hacked and personal information or Points being stolen?

We require double authentication connected to verify your account. All customer information is stored using industry-standard data security protocols. In addition, we have protection measures in place around general program fraud, including stealing cards and Points.

The terms and conditions of the Tims Rewards program can be found here: https://www.timhortons.ca/terms-conditions-rewards

Updated on September 22, 2020



https://www.timhortons.ca/tims-rewards-faq#PointExpiry

Franchising	Privacy Policy	Connect with Us				
Investors	Terms of Service	0	f		<b>y</b>	
Contact Us	Trademarks Notice					
Frequently Asked Questions	Accessibility					
	Diagnostics					

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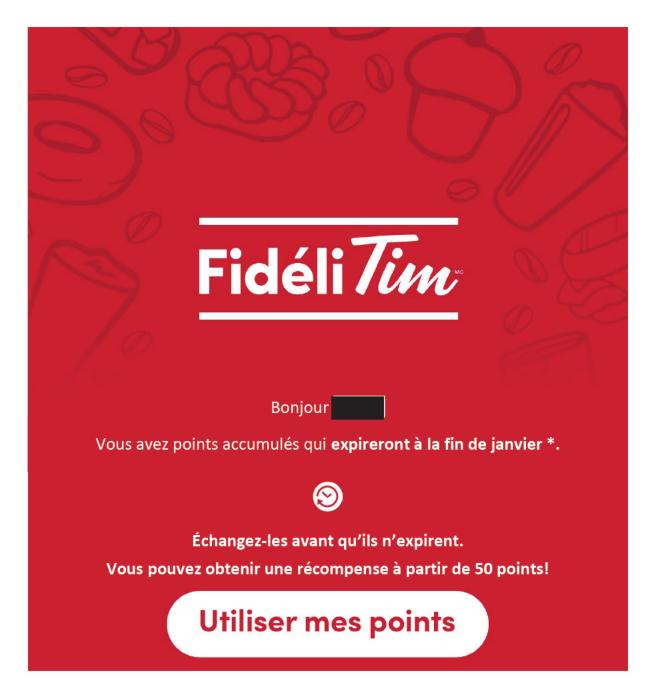
Scan



#### Rémi Leprévost

De: Envoyé: À: Objet: Tim Hortons <info@info.timhortons.ca> Thursday, January 27, 2022 8:27 AM

[TEST] C'est votre dernière chance : utilisez vos points!





ssez vos récompenses des boissons, des eries, des déjeuners et ners! Vos points seront lés au moment de à la caisse.



Actualisez vos préférences relatives aux niveaux de récompenses à tout moment et faites le suivi de vos points. Tout cela, dans l'appli! <u></u>

Ce courriel de FidéliTimMC a été envoyé à arvindbabu14@gmail.com par vos amis chez Tim Hortons<sup>®</sup> Canada. Vous recevez ce courriel à titre de membre du programme de fidélisation FidéliTimMC auquel vous participez volontairement.

Si vous ne voulez plus recevoir ce genre de courriels de notre part, veuillez mettre à jour vos préférences <u>ici</u>. Si vous voulez vous désabonner de tous les courriels que nous envoyons, veuillez cliquer <u>ici</u>.

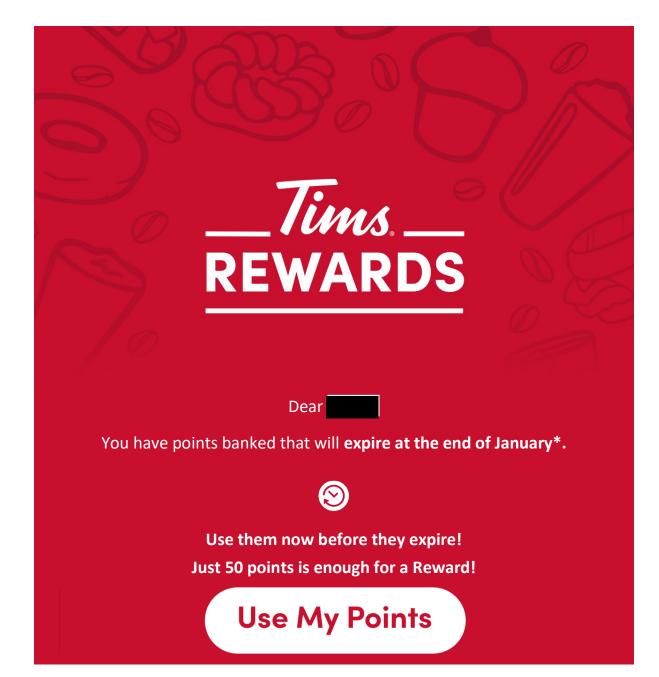
Tim Hortons :: 130, rue King Ouest, 3e étage :: Toronto ON M5X 1K6 © Tim Hortons 2021

Foire aux questions de Fidélitim | Conditions d'utilisation | Politique de confidentialité

#### Rémi Leprévost

De: Envoyé: À: Objet: Tim Hortons <info@info.timhortons.ca> Thursday, January 27, 2022 8:28 AM

[TEST] It's your last chance to use your points!





To redeem your points, log in on the app or website, check your <u>Tims<sup>®</sup> Rewards profile</u>, and change your Reward Level under the **"Redeem"** tab.

Choose from beverages, baked goods, breakfast and lunch Rewards, and you're all set! Your points will be applied at checkout.



Change your Reward Level preferences any time, and keep track of your points history, all in the app!



\*View Tims® Rewards terms & conditions.



This Tims<sup>®</sup> Rewards email was sent to arvindbabu14@gmail.com by your friends at Tim Hortons<sup>®</sup> Canada. You are receiving this email as a member of the Tims Rewards<sup>®</sup> loyalty program in which you participate voluntarily.

If you no longer want to receive these types of emails from us, update your communication preferences <u>here</u>. If you'd like to unsubscribe from all emails from us, click <u>here</u>.

Tim Hortons :: 130 King St W, 3rd Floor :: Toronto ON M5X 1K6 © Tim Hortons 2021

Tims Rewards FAQs | Terms of Service | Privacy Policy

#### Rémi Leprévost

De: Envoyé: À: Objet: Tim Hortons <info@info.timhortons.ca> Thursday, January 20, 2022 7:25 AM

[TEST] Vos points FidéliTim expirent bientôt.



Ce courriel de FidéliTimMC a été envoyé à arvindbabu14@gmail.com par vos amis chez Tim Hortons<sup>®</sup> Canada. Vous recevez ce courriel à titre de membre du programme de fidélisation FidéliTimMC auquel vous participez volontairement.

Si vous ne voulez plus recevoir ce genre de courriels de notre part, veuillez mettre à jour vos préférences <u>ici</u>. Si vous voulez vous désabonner de tous les courriels que nous envoyons, veuillez cliquer <u>ici</u>.

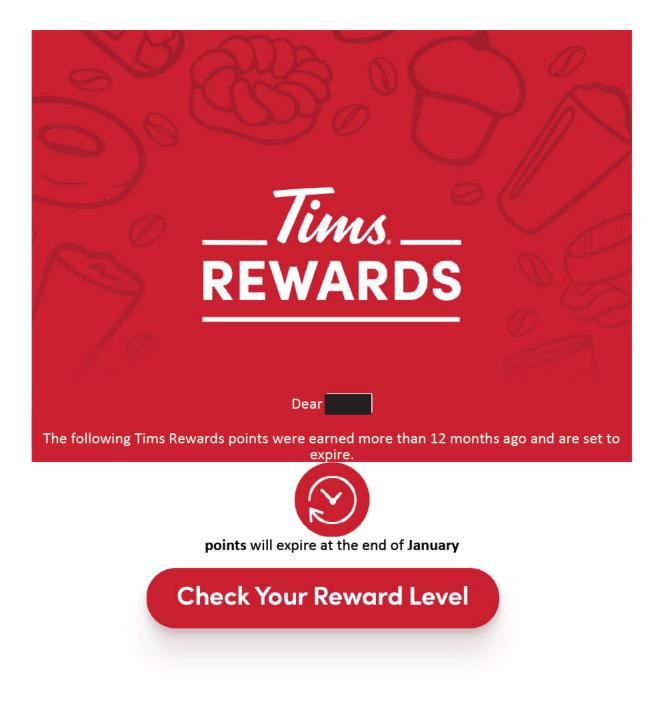
Tim Hortons :: 130, rue King Ouest, 3e étage :: Toronto ON M5X 1K6 © Tim Hortons 2021

Foire aux questions de Fidélitim | Conditions d'utilisation | Politique de confidentialité

#### Rémi Leprévost

De: Envoyé: À: Objet: Tim Hortons <info@info.timhortons.ca> Thursday, January 27, 2022 8:29 AM

[TEST] Your Tims® Rewards Points Are Due to Expire.



This Tims<sup>®</sup> Rewards email was sent to arvindbabu14@gmail.com by your friends at Tim Hortons<sup>®</sup> Canada. You are receiving this email as a member of the Tims Rewards<sup>®</sup> loyalty program in which you participate voluntarily.

If you no longer want to receive these types of emails from us, update your communication preferences <u>here</u>. If you'd like to unsubscribe from all emails from us, click <u>here</u>.

Tim Hortons :: 130 King St W, 3rd Floor :: Toronto ON M5X 1K6  $$\ensuremath{\mathbb{C}}$$  Tim Hortons 2021

Tims Rewards FAQs | Terms of Service | Privacy Policy

# Dernière chance d'échanger vos points avant qu'ils expirent!\* 🔊

Choisissez votre niveau de récompenses dès maintenant pour utiliser vos points lors du paiement.

\*Les points obtenus il y a plus de 12 mois expireront. Pour connaître les détails, visitez le timhortons.ca/fidelitim-modalites-conditions. PâtisseriesImage: DéjeunerImage: DimerImage: Dimer

Sauvegarder mes points

Boissons

Choisir un niveau

## It's your last chance to use your points before they expire!\*

Make sure your points are redeemed at checkout by **changing your Reward Level now.** 

\*Points older than 12 months will expire. See timhortons.ca/terms-conditions-rewards for more details.

## Bo

Baked Goods

Bank my points

Beverages



Breakfast



Change Reward Level



0 de vos points expireront à la fin **janvier**. Consultez l'historique de vos points >



Vous avez 6 offres cette semaine. Voyez toutes vos offres >



Votre niveau de récompenses est : **Sauvegarder mes points**. **Changer de niveau de récompenses** >



Vous avez **1195** points. **Voyez ce que vous pouvez réclamer** >



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**0** of your points will expire at the end of **January**. **View your points history** >

5 Offers

You have **5** offers this week. **See all your offers** >



Your Reward Level is **Real Fruit Quenchers, Cold Brew, Classic ICED CAPP®, Frozen Beverages and Espresso Drinks**. Change your Reward Level >

**40** Points

You have **40** points. Check out your Reward options >



		Quebec -		Quebec -	
		Major	Quebec -	High	Quebec -
		Cities	Bev Heavy	Cheque	Small City
Points Needed	Product	<u>QCMC</u>	<u>QCBH</u>	<u>QCHC</u>	<u>QCSC</u>
50	SOUR CREAM SUGAR	0.99	0.99	0.99	0.99
50	COOK - ASSORTED	0.99	0.99	0.99	0.99
50	Cookie	0.99	0.99	0.99	0.99
50	Cook - Choc Chunk	0.99	0.99	0.99	0.99
50	Cook - Peanut Butter	0.99	0.99	0.99	0.99
50	Cook - Oat Raisin	0.99	0.99	0.99	0.99
50	Dnt - Maple Dip	0.99	0.99	0.99	0.99
50	Dnt - Honey Cruller	0.99	0.99	0.99	0.99
50	OF PLAIN - DONUT	0.99	0.99	0.99	0.99
50	Dnt - Sour Crm Glazd	0.99	0.99	0.99	0.99
50	Dnt - Choc Glazd	0.99	0.99	0.99	0.99
50	DNT - HONEY DIP	0.99	0.99	0.99	0.99
50	COOK-DOUBLE CHOCOLATE	0.99	0.99	0.99	0.99
50	OLD FASHION GLAZED	0.99	0.99	0.99	0.99
50	OLD FASHION DIP	0.99	0.99	0.99	0.99
50	OLD FASHION SUGAR	0.99	0.99	0.99	0.99
50	SUGAR LOOP	0.99	0.99	0.99	0.99
70	Long John	0.99	0.99	0.99	0.99
140	RF Espresso Shot - Sgl	1.19	1.29	1.19	1.29
50	Spc - Blueberry	1.29	1.29	1.29	1.29
50	SPC - DUTCHIE	1.29	1.29	1.29	1.29
50	Spc - Strawberry Dip	1.29	1.29	1.29	1.29
50	Spc - St. Patricks Day	1.29	1.29	1.29	1.29
50	SPC - MAPLE SWIRL	1.29	1.29	1.29	1.29
50	BOSTON CRM - SPEC	1.29	1.29	1.29	1.29
50	Spc - Apple Fritter	1.29	1.29	1.29	1.29
50	CHOCOLATE DIP - SPEC	1.29	1.29	1.29	1.29
50	SPC-DOUBLE CHOCOLAT	1.29	1.29	1.29	1.29
50	DNT - VANILLA DIP	1.29	1.29	1.29	1.29
50	Specialty Donut	1.29	1.29	1.29	1.29

50	RASPBERRY FILLED	1.29	1.29	1.29	1.29
50	CANADIAN MAPLE	1.29	1.29	1.29	1.29
50	MAPLE DIP	1.29	1.29	1.29	1.29
50	CHOCOLATE CRULLER	1.29	1.29	1.29	1.29
50	STRAWBERRY VANILLA	1.29	1.29	1.29	1.29
50	STRAWBERRY FILLED	1.29	1.29	1.29	1.29
50	DNT - TSTD COCONUT	1.29	1.29	1.29	1.29
50	Dnt - Choc Tstd Coco	1.29	1.29	1.29	1.29
50	MARBLE	1.29	1.29	1.29	1.29
50	MAPLE CRULLER - SPEC	1.29	1.29	1.29	1.29
50	MAPLE SWIRL	1.29	1.29	1.29	1.29
50	Dnt - Chocolate Snow	1.29	1.29	1.29	1.29
50	COCONUT CREAM - SPEC	1.29	1.29	1.29	1.29
140	Espresso	1.29	1.39	1.29	1.39
140	SINGLE ESPRESSO DECAF	1.29	1.39	1.29	1.39
70	Cheese Tea Biscuit	1.29	1.29	1.29	1.29
70	Raisin Tea Biscuit	1.29	1.29	1.29	1.29
70	Small Refill Original Blend	1.35	1.35	1.35	1.35
70	Small Refill Dark Roast	1.35	1.35	1.35	1.35
70	Small Refill Decaf	1.35	1.35	1.35	1.35
70	Small Refill Tea Steeped	1.35	1.35	1.35	1.35
70	Small Refill Tea	1.35	1.35	1.35	1.35
70	Bagel	1.49	1.49	1.49	1.49
70	NPBgl-Sesame	1.49	1.49	1.49	1.49
70	NPBGL-EVERY	1.49	1.49	1.49	1.49
70	NPBGL-CINNAMON RAISIN	1.49	1.49	1.49	1.49
70	NPBGL-BLUE	1.49	1.49	1.49	1.49
70	NPBGL-12 GRAIN	1.49	1.49	1.49	1.49
70	NPBgl-Plain	1.49	1.49	1.49	1.49
70	Small Original Blend	1.45	1.45	1.45	1.45
70	Small Dark Roast Coffee	1.45	1.45	1.45	1.45
70	Small Brewed Decaf Coffee	1.45	1.45	1.45	1.45
70	Small Steeped Tea	1.45	1.45	1.45	1.45
70	Small Specialty Tea	1.45	1.45	1.45	1.45

70	Muffin	1.59	1.59	1.49	1.59
70	Chocolate Chip Muffin	1.59	1.59	1.49	1.59
70	Blueberry Muffin	1.59	1.59	1.49	1.59
70	Whole Grain Pecan Banana Bread Muffin	1.59	1.59	1.49	1.59
70	Raisin Bran Muffin	1.59	1.59	1.49	1.59
70	Medium Refill Original Blend	1.66	1.66	1.66	1.66
70	Medium Refill Dark Roast	1.66	1.66	1.66	1.66
70	Medium Refill Decaf	1.66	1.66	1.66	1.66
70	Medium Refill Tea Steeped	1.66	1.66	1.66	1.66
70	Medium Refill Tea	1.66	1.66	1.66	1.66
100	Small Refill Mocha Coffee	1.59	1.59	1.59	1.69
100	Small Refill Hot Chocolate	1.59	1.59	1.59	1.69
100	Small Refill White Hot Chocolate	1.59	1.59	1.59	1.69
70	Medium Original Blend	1.76	1.76	1.76	1.76
70	Medium Dark Roast Coffee	1.76	1.76	1.76	1.76
70	Medium Brewed Decaf Coffee	1.76	1.76	1.76	1.76
70	Medium Steeped Tea	1.76	1.76	1.76	1.76
70	Medium Specialty Tea	1.76	1.76	1.76	1.76
140	S RF Original Frozen Lemonade	1.79	1.79	1.79	1.79
140	S RF Raspberry Frozen Lemonade	1.79	1.79	1.79	1.79
50	Hash Browns	1.79	1.79	1.79	1.79
70	Fruit Explosion Muffin	1.79	1.79	1.79	1.79
70	Plain Croissant (NP)	1.79	1.79	1.79	1.79
70	Cheese Croissant (NP)	1.79	1.79	1.79	1.79
70	Cherry Cheese Danish	1.79	1.79	1.79	1.79
70	Maple Danish	1.79	1.79	1.79	1.79
70	EGG BRK MELT	1.79	1.79	1.79	1.79
70	Chocolate Croissant	1.79	1.79	1.79	1.79
70	Lemon Blueberry Greek Muffin	1.79	1.79	1.79	1.79
70	Pumpkin Spice Muffin	1.79	1.79	1.79	1.79
70	Carrot Cake Walnut Muffin	1.79	1.79	1.79	1.79
70	Whole Grain Car & Orng Muffin	1.79	1.79	1.79	1.79
70	Blueberry Explosion Muffin	1.79	1.79	1.79	1.79
70	Strawberry Cheesecake Muffin	1.79	1.79	1.79	1.79

70	Oreo Muffin	1.79	1.79	1.79	1.79
70	Banana Split Muffin	1.79	1.79	1.79	1.79
70	Gingerbread Muffin	1.79	1.79	1.79	1.79
100	Small Mocha Coffee	1.69	1.69	1.69	1.79
100	Small Hot Chocolate	1.69	1.69	1.69	1.79
100	Small White Hot Chocolate	1.69	1.69	1.69	1.79
100	Small Iced Coffee	1.69	1.79	1.69	1.69
100	SM Iced Coffee Light	1.69	1.79	1.69	1.69
100	SMALL ICED COFFEE ALMOND	1.69	1.79	1.69	1.69
140	Small Iced Lemonade	1.69	1.79	1.69	1.69
70	Large Refill Original Blend	1.86	1.86	1.86	1.86
70	Large Refill Dark Roast	1.86	1.86	1.86	1.86
70	Large Refill Decaf	1.86	1.86	1.86	1.86
70	Large Refill Tea Steeped	1.86	1.86	1.86	1.86
70	Large Refill Tea	1.86	1.86	1.86	1.86
100	Medium Refill Mocha Coffee	1.79	1.79	1.79	1.89
100	Small Refill French Vanilla	1.69	1.69	1.79	1.79
100	Medium Refill Hot Chocolate	1.79	1.79	1.79	1.89
100	Medium Refill White Hot Chocolate	1.79	1.79	1.79	1.89
140	Small RF Americano	1.89	1.89	1.89	1.89
140	Small Original Lemonade	1.89	1.89	1.89	1.89
140	Small Raspberry Lemonade	1.89	1.89	1.89	1.89
140	RF Espresso Shot - Dbl	1.89	1.99	1.89	2.09
70	Large Original Blend	1.96	1.96	1.96	1.96
70	Large Dark Roast Coffee	1.96	1.96	1.96	1.96
70	Large Brewed Decaf Coffee	1.96	1.96	1.96	1.96
70	Large Steeped Tea	1.96	1.96	1.96	1.96
70	Large Specialty Tea	1.96	1.96	1.96	1.96
70	DAN - CARM APPLE	1.99	1.99	1.99	1.99
70	Dnt - Vanilla Bean Dip	1.99	1.99	1.99	1.99
70	DNT - BLUEBERRY HIBISCUS	1.99	1.99	1.99	1.99
70	DNT - MAPLE BACON	1.99	1.99	1.99	1.99
70	DNT - CREME BRULEE	1.99	1.99	1.99	1.99
70	Dulce de Leche Dream Donut	1.99	1.99	1.99	1.99

70	DNT - PB & JELLY	1.99	1.99	1.99	1.99
70	DNT - BROWN BUTTER & SEA SALT	1.99	1.99	1.99	1.99
70	DNT - HZLNT BTRCREAM	1.99	1.99	1.99	1.99
70	Dnt - Cran Orange	1.99	1.99	1.99	1.99
70	Dnt - Confetti	1.99	1.99	1.99	1.99
70	DNT - POPPIN PRALINE	1.99	1.99	1.99	1.99
70	Froot Loops Dream Donut	1.99	1.99	1.99	1.99
70	Dream Donut	1.99	1.99	1.99	1.99
70	DNT - MAPLE BUTTER PECAN	1.99	1.99	1.99	1.99
70	Dnt - Apple Cider	1.99	1.99	1.99	1.99
70	DNT - PUMPKIN SPICE PRAILINE	1.99	1.99	1.99	1.99
70	Dnt - Matcha Coconut	1.99	1.99	1.99	1.99
70	DNT - MUMMY	1.99	1.99	1.99	1.99
70	Dnt - Cranberry Cheesecake	1.99	1.99	1.99	1.99
70	DNT - RED CRNT PSTCHIO PEAR	1.99	1.99	1.99	1.99
70	DNT - NUTELLA GNGRBRD SMORES	1.99	1.99	1.99	1.99
70	Dnt - Chocolate Mousse	1.99	1.99	1.99	1.99
70	Strawberry Confetti Dream Donut	1.99	1.99	1.99	1.99
70	Chocolate Truffle Dream Donut	1.99	1.99	1.99	1.99
70	Dnt - Red Velvet	1.99	1.99	1.99	1.99
70	Dnt - Choc Pnt Butter Dip	1.99	1.99	1.99	1.99
70	Cadbury Mini Eggs Dream Donut	1.99	1.99	1.99	1.99
70	Sea Salted Caramel Dream Donut	1.99	1.99	1.99	1.99
70	Chocolate Hazelnut Eclair Dream Donut	1.99	1.99	1.99	1.99
70	Polar Bear Dream Donut	1.99	1.99	1.99	1.99
70	Strawberry Shortcake Filled Ring Donut - Test	1.99	1.99	1.99	1.99
70	vanilla Cream Puff Filled Ring Donut - Test	1.99	1.99	1.99	1.99
100	Medium Mocha Coffee	1.89	1.89	1.89	1.99
100	Small French Vanilla Cappuccino	1.79	1.79	1.89	1.89
100	Medium Hot Chocolate	1.89	1.89	1.89	1.99
100	Medium White Hot Chocolate	1.89	1.89	1.89	1.99
100	Medium Iced Coffee	1.99	1.99	1.99	1.99
100	MEDIUM ICED COFFEE LIGHT	1.99	1.99	1.99	1.99
100	MEDIUM ICED COFFEE ALMOND	1.99	1.99	1.99	1.99

1	40	Small Latte	1.99	1.89	1.89	1.89
1	40	Medium Iced Lemonade	1.99	1.99	1.99	1.99
1	40	MD Iced Wtrm Lemonade	1.99	1.99	1.99	1.99
1	40	SM Americano Decaf	1.99	1.99	1.99	1.99
1	40	SM DD Americano	1.99	1.99	1.99	1.99
1	40	Double Espresso	1.99	2.09	1.99	2.19
7	70	X-Large Refill Original Blend	2.07	2.07	2.07	2.07
7	70	X-Large Refill Dark Roast	2.07	2.07	2.07	2.07
7	70	X-Large Refill Tea Steeped	2.07	2.07	2.07	2.07
7	70	X-Large Refill Tea	2.07	2.07	2.07	2.07
7	70	X-Large Refill Decaf	2.07	2.07	2.07	2.07
1	00	Large Refill Mocha Coffee	2.09	1.99	1.99	2.09
1	00	Large Refill Hot Chocolate	2.09	1.99	1.99	2.09
1	00	Large Refill White Hot Chocolate	2.09	1.99	1.99	2.09
1	40	MF RF AMERICANO	2.09	2.19	2.09	2.19
1	40	Small RF Tea Latte	1.89	1.89	1.89	1.89
1	40	Small RF London Fog	1.89	1.89	1.89	1.89
1	40	Small RF Apple Cin Fog	1.89	1.89	1.89	1.89
7	70	X-Large Original Blend	2.17	2.17	2.17	2.17
7	70	X-Large Dark Roast Coffee	2.17	2.17	2.17	2.17
7	70	X-Large Brewed Decaf Coffee	2.17	2.17	2.17	2.17
7	70	X-Large Steeped Tea	2.17	2.17	2.17	2.17
7	70	X-Large Specialty Tea	2.17	2.17	2.17	2.17
1	00	Large Mocha Coffee	2.19	2.09	2.09	2.19
1	00	Medium Refill French Vanilla	1.99	1.99	1.99	1.99
1	00	Large Hot Chocolate	2.19	2.09	2.09	2.19
1	00	Large White Hot Chocolate	2.19	2.09	2.09	2.19
1	40	MD AMERICANO DECAF	2.19	2.29	2.19	2.29
1	40	Small Tea Latte	1.99	1.99	1.99	1.99
1	40	Small London Fog	1.99	1.99	1.99	1.99
1	40	Small Apple Cinnamon Fog	1.99	1.99	1.99	1.99
1	40	MD DD AMERICANO	2.19	2.29	2.19	2.29
1	40	M RF Original Frozen Lemonade	2.19	2.19	2.19	2.19
1	40	M RF Raspberry Frozen Lemonade	2.19	2.19	2.19	2.19

100	X-Large Refill Mocha Coffee	2.29	2.19	2.19	2.29
100	Medium French Vanilla Cappuccino	2.09	2.09	2.09	2.09
100	X-Large Refill Hot Chocolate	2.29	2.19	2.19	2.29
100	X-Large Refill White Hot Chocolate	2.29	2.19	2.19	2.29
140	Large RF Americano	2.29	2.29	2.29	2.29
140	Medium Original Lemonade	2.29	2.29	2.29	2.29
140	Medium Raspberry Lemonade	2.29	2.29	2.29	2.29
180	Simply Sausage - Biscuit	2.39	2.49	2.49	2.49
180	Bacon Egg & Cheese HBS	2.39	2.49	2.49	2.49
180	Bacon No Egg No Cheese HBS	2.39	2.49	2.49	2.49
180	Bacon Brk Wrap- No Egg	2.39	2.49	2.49	2.49
180	Sausage Brk Wrap - No Egg	2.39	2.49	2.49	2.49
180	Chorizo - Farm Wrap	2.39	2.49	2.49	2.49
70	NPBgl-SunTom	1.99	1.99	1.99	2.19
70	NPBgl-Jalapeno	1.99	1.99	1.99	2.19
70	NPBgl-Four Cheese	1.99	1.99	1.99	2.19
70	NPBgl-Maple French Tst	1.99	1.99	1.99	2.19
70	Rstd Garlic & Cheese Bagel	1.99	1.99	1.99	2.19
70	Cheese & Chive Bagel	1.99	1.99	1.99	2.19
100	Potato Wedges	2.39	2.39	2.39	2.39
100	X-Large Mocha Coffee	2.39	2.29	2.29	2.39
100	X-Large Hot Chocolate	2.39	2.29	2.29	2.39
100	X-Large White Hot Chocolate	2.39	2.29	2.29	2.39
140	Small Candy Cane Hot Chocolate	2.29	2.29	2.29	2.29
140	Small Candy Cane White Hot Chocolate	2.29	2.29	2.29	2.29
140	Regular Maple Oatmeal	2.39	2.49	2.49	2.39
140	Regular Berry Oatmeal	2.39	2.49	2.49	2.39
140	Regular Plain Oatmeal	2.39	2.49	2.49	2.39
140	Medium RF Tea Latte	2.19	2.19	2.19	2.19
140	LG AMERICANO DECAF	2.39	2.39	2.39	2.39
140	HALF GARDEN VEGETABLE (FULL BUN))	2.39	2.39	2.39	2.39
140	Medium RF London Fog	2.19	2.19	2.19	2.19
140	Medium RF Apple Cin Fog	2.19	2.19	2.19	2.19
70	Cinnamon Roll Glazed	2.49	2.49	2.49	2.49

100	Large Iced Coffee	2.49	2.49	2.49	2.49
100	LARGE ICED COFFEE LIGHT	2.49	2.49	2.49	2.49
100	LARGE ICED COFFEE ALMOND	2.49	2.49	2.49	2.49
140	Timbits Classic 10 Assorted	2.49	2.49	2.49	2.49
140	Large Iced Lemonade	2.49	2.49	2.49	2.49
140	Medium Tea Latte	2.29	2.29	2.29	2.29
140	LG Iced Wtrm Lemonade	2.49	2.49	2.49	2.49
140	Medium London Fog	2.29	2.29	2.29	2.29
140	Medium Apple Cinnamon Fog	2.29	2.29	2.29	2.29
140	Small Cold Brew	2.49	2.49	2.49	2.49
140	Small Refill Latte	2.59	2.59	2.59	2.59
140	Small Refill Cappuccino	2.59	2.59	2.59	2.59
140	S RF Iced Latte	2.59	2.59	2.59	2.59
140	L RF Original Frozen Lemonade	2.59	2.59	2.59	2.59
140	L RF Raspberry Frozen Lemonade	2.59	2.59	2.59	2.59
100	Large Refill French Vanilla	2.39	2.29	2.39	2.39
140	S RF Iced Capp	2.49	2.49	2.39	2.49
140	S RF Iced Capp Light	2.49	2.49	2.39	2.49
100	Sm Personal Iced Coffee	2.69	2.69	2.69	2.69
140	Medium Candy Cane Hot Chocolate	2.59	2.59	2.59	2.59
140	Medium Candy Cane White Hot Chocolate	2.59	2.59	2.59	2.59
140	SRF CinnCrmOat Cld Brw	2.69	2.69	2.69	2.69
140	Small Iced Latte	2.69	2.69	2.69	2.69
140	Large Original Lemonade	2.69	2.69	2.69	2.69
140	Large Raspberry Lemonade	2.69	2.69	2.69	2.69
140	Small Cappuccino	2.69	2.69	2.69	2.69
140	Large RF Tea Latte	2.49	2.49	2.49	2.49
140	Medium Cold Brew	2.69	2.69	2.69	2.69
140	Large RF London Fog	2.49	2.49	2.49	2.49
140	Large RF Apple Cin Fog	2.49	2.49	2.49	2.49
100	Large French Vanilla Cappuccino	2.49	2.39	2.49	2.49
140	Small Iced Capp	2.59	2.59	2.49	2.59
140	SM Salted Carm Iced Capp	2.59	2.59	2.49	2.59
100	X-Large Refill French Vanilla	2.59	2.69	2.69	2.79

140	S CinnCrmOat Cld Brw	2.79	2.79	2.79	2.79
140	Large Tea Latte	2.59	2.59	2.59	2.59
140	Large London Fog	2.59	2.59	2.59	2.59
140	Large Apple Cinnamon Fog	2.59	2.59	2.59	2.59
140	Small Vanilla Cream Cold Brew	2.79	2.79	2.79	2.79
100	X-Large French Vanilla Cappuccin	2.69	2.79	2.79	2.89
140	Small Refill Mocha Latte	2.89	2.89	2.89	2.89
140	Small Refill Vanilla Latte	2.89	2.89	2.89	2.89
140	Small Refill Caramel Latte	2.89	2.89	2.89	2.89
140	S RF Iced Caramel Latte	2.89	2.89	2.89	2.89
140	S RF Iced Mocha Latte	2.89	2.89	2.89	2.89
140	S RF Iced Vanilla Latte	2.89	2.89	2.89	2.89
140	M RF Iced Capp	2.89	2.89	2.89	2.89
140	M RF Iced Capp Light	2.89	2.89	2.89	2.89
140	M CinnCrmOat Cld Brw	2.99	2.99	2.99	2.99
140	Small Caramel Latte	2.99	2.99	2.99	2.99
140	Small Vanilla Latte	2.99	2.99	2.99	2.99
140	Small Mocha Latte	2.99	2.99	2.99	2.99
140	Medium Vanilla Cream Cold Brew	2.99	2.99	2.99	2.99
100	Sm Iced Original Blend w/ Soy	2.99	2.99	2.99	2.99
140	Large Candy Cane Hot Chocolate	2.79	2.79	2.79	2.79
140	Large Candy Cane White Hot Chocolate	2.79	2.79	2.79	2.79
140	Medium Iced Capp	2.99	2.99	2.99	2.99
140	MD SALTED CARM ICED CAPP	2.99	2.99	2.99	2.99
140	Medium Iced Cappuccino Light	2.99	2.99	2.99	2.99
140	Small Refill Pumpkin Spiced Latte	3.09	3.09	3.09	3.09
140	S RF Choc Creamy Chill	3.09	3.09	3.09	3.09
140	S RF Van Creamy Chill	3.09	3.09	3.09	3.09
140	S RF Mixed Berry Fruit Smoothie	3.09	3.09	3.09	3.09
140	S RF Tropical Orange Fruit Smoothie	3.09	3.09	3.09	3.09
140	S RF Strawberry Banana Fruit Smoothie	3.09	3.09	3.09	3.09
140	S RF Caramel Iced Capp	3.09	3.09	3.09	3.09
140	S RF Mocha Iced Capp	3.09	3.09	3.09	3.09
140	S RF Tropical Fruit Chill	3.09	3.09	3.09	3.09

140	S RF Stwbry Banana Fruit Chill	3.09	3.09	3.09	3.09
140	S RF Mixed Berry Fruit Chill	3.09	3.09	3.09	3.09
140	S RF Vanilla Iced Capp	3.09	3.09	3.09	3.09
140	Small Refill Strawberry Creamy Chill	3.09	3.09	3.09	3.09
140	Medium Refill Latte	3.09	3.09	3.09	3.09
140	Medium Refill Cappuccino	3.09	3.09	3.09	3.09
140	M RF Iced Latte	3.09	3.09	3.09	3.09
140	Extra Large Candy Cane Hot Chocolate	2.99	2.99	2.99	2.99
140	Extra Large Candy Cane White Hot Chocolate	2.99	2.99	2.99	2.99
140	Small Pumpkin Spiced Latte	3.19	3.19	3.19	3.19
140	Small Mocha Iced Cappuccino	3.19	3.19	3.19	3.19
140	Small Chocolate Creamy Chill	3.19	3.19	3.19	3.19
140	Small Vanilla Creamy Chill	3.19	3.19	3.19	3.19
140	Small Mixed Berry Fruit Smoothie	3.19	3.19	3.19	3.19
140	Small Strawberry Banana Smoothie	3.19	3.19	3.19	3.19
140	Small Strwbry Bnana Fruit Chill	3.19	3.19	3.19	3.19
140	Small Pumpkin Spice Iced Capp	3.19	3.19	3.19	3.19
140	Small Tropical Fruit Smoothie	3.19	3.19	3.19	3.19
140	Small Tropical Fruit Chill	3.19	3.19	3.19	3.19
140	Small Mixed Berry Fruit Chill	3.19	3.19	3.19	3.19
140	Small Caramel Iced Cappuccino	3.19	3.19	3.19	3.19
140	Small Van Iced Cappuccino	3.19	3.19	3.19	3.19
140	Small Strawberry Creamy Chill	3.19	3.19	3.19	3.19
140	Small Salted Caramel Cream Iced	3.19	3.19	3.19	3.19
140	Large Cold Brew	3.19	3.19	3.19	3.19
100	Md Personal Iced Coffee	3.19	3.19	3.19	3.19
140	Medium Iced Latte	3.19	3.19	3.19	3.19
140	Medium Cappuccino	3.19	3.19	3.19	3.19
140	Creamy Vanilla Greek Yogurt	3.29	3.29	3.29	3.29
140	Vanilla Yogurt	3.29	3.29	3.29	3.29
220	Bacon - BELT	3.19	3.19	3.19	3.19
220	BELT Sausage NE	3.19	3.19	3.19	3.19
220	BELT Bacon NE	3.19	3.19	3.19	3.19
140	SM Refill Cinnamon Caramel Oat Latte	3.39	3.39	3.39	3.39

220	Farmer\'s Bacon No Egg Wrap	3.49	3.59	3.59	3.59
220	Farmer\'s Sausage No Egg Wrap	3.49	3.59	3.59	3.59
220	Farmer\'s Bacon No Egg Breakfast	3.49	3.59	3.59	3.59
220	Farmer\'s Sausage No Egg Breakfas	3.49	3.59	3.59	3.59
140	Medium Refill Mocha Latte	3.39	3.39	3.39	3.39
140	Medium Refill Caramel Latte	3.39	3.39	3.39	3.39
140	Medium Refill Vanilla Latte	3.39	3.39	3.39	3.39
140	M RF Iced Caramel Latte	3.39	3.39	3.39	3.39
140	M RF Iced Mocha Latte	3.39	3.39	3.39	3.39
140	M RF Iced Vanilla Latte	3.39	3.39	3.39	3.39
140	L CinnCrmOat Cld Brw	3.49	3.49	3.49	3.49
140	Large Vanilla Cream Cold Brew	3.49	3.49	3.49	3.49
100	Md Iced Original Blend w/Soy	3.49	3.49	3.49	3.49
140	SM Cinnamon Caramel Oat Latte	3.49	3.49	3.49	3.49
140	Large Maple Oatmeal	3.49	3.59	3.59	3.59
140	Large Berry Oatmeal	3.49	3.59	3.59	3.59
140	Large Plain Oatmeal	3.49	3.59	3.59	3.59
140	Medium Mocha Latte	3.49	3.49	3.49	3.49
140	Medium Caramel Latte	3.49	3.49	3.49	3.49
140	Medium Vanilla Latte	3.49	3.49	3.49	3.49
180	Egg Brk Wrap	3.49	3.49	3.49	3.49
180	Sausage - Brek Wrap Grilled	3.49	3.49	3.49	3.49
140	Medium Refill Pumpkin Spiced Latte	3.59	3.59	3.59	3.59
140	Large Refill Latte	3.59	3.59	3.59	3.59
140	Large Refill Cappuccino	3.59	3.59	3.59	3.59
140	L RF Iced Latte	3.59	3.59	3.59	3.59
140	Medium Pumpkin Spiced Latte	3.69	3.69	3.69	3.69
140	L RF Iced Capp	3.69	3.79	3.79	3.79
140	M RF Choc Creamy Chill	3.69	3.69	3.69	3.69
140	M RF Van Creamy Chill	3.69	3.69	3.69	3.69
140	M RF Mixed Berry Fruit Smoothie	3.69	3.69	3.69	3.69
140	M RF Tropical Orange Fruit Smoothie	3.69	3.69	3.69	3.69
140	M RF Strawberry Banana Fruit Smoothie	3.69	3.69	3.69	3.69
140	L RF Iced Capp Light	3.69	3.79	3.79	3.79

140	M RF Caramel Iced Capp	3.69	3.69	3.69	3.69
140	M RF Mocha Iced Capp	3.69	3.69	3.69	3.69
140	M RF Tropical Fruit Chill	3.69	3.69	3.69	3.69
140	M RF Stwbry Banana Fruit Chill	3.69	3.69	3.69	3.69
140	M RF Mixed Berry Fruit Chill	3.69	3.69	3.69	3.69
140	M RF Vanilla Iced Capp	3.69	3.69	3.69	3.69
140	Medium Refill Strawberry Creamy Chill	3.69	3.69	3.69	3.69
100	Lg Personal Iced Coffee	3.69	3.69	3.69	3.69
140	Large Iced Latte	3.69	3.69	3.69	3.69
140	Large Cappuccino	3.69	3.69	3.69	3.69
180	Regular Asparagus Soup	3.69	3.59	3.69	3.69
180	Regular Cauliflower&Cheese Soup	3.69	3.59	3.69	3.69
180	Regular Spicy Thai Chicken	3.69	3.59	3.69	3.69
180	Regular Split Pea Soup	3.69	3.59	3.69	3.69
180	Regular Sweet Potato Bisque	3.69	3.59	3.69	3.69
180	Regular Minestrone	3.69	3.59	3.69	3.69
180	Regular Sundried Tomato Soup	3.69	3.59	3.69	3.69
180	Regular Turkey & Rice	3.69	3.59	3.69	3.69
180	Regular Veg Beef Barley	3.69	3.59	3.69	3.69
180	Regular Roasted Gouda	3.69	3.59	3.69	3.69
180	Regular Mexican Chipotle w/ Chic	3.69	3.59	3.69	3.69
180	Regular Broccoli Cheese Soup	3.69	3.59	3.69	3.69
180	Regular Cream of Broccoli Soup	3.69	3.59	3.69	3.69
180	Regular Clam Chowder	3.69	3.59	3.69	3.69
180	Regular Mushroom Soup	3.69	3.59	3.69	3.69
180	Regular Creamy Potato Leek Soup	3.69	3.59	3.69	3.69
180	Regular Potato Bacon	3.69	3.59	3.69	3.69
180	Regular Chicken Noodle Soup	3.69	3.59	3.69	3.69
180	Regular French Onion Soup	3.69	3.59	3.69	3.69
180	Regular Harvest Vegetable Soup	3.69	3.59	3.69	3.69
180	Regular Italian Wedding	3.69	3.59	3.69	3.69
180	RG TOMATES ET FROMAGE PARMESAN	3.69	3.59	3.69	3.69
180	Reg Mediterranean Lentil	3.69	3.59	3.69	3.69
180	Small Chicken Noodle Soup	3.69	3.59	3.69	3.69

180	Small Creamy Broccoli Soup	3.69	3.59	3.69	3.69
180	Small Potato Bacon Soup	3.69	3.59	3.69	3.69
180	Small Potato Leek Soup	3.69	3.59	3.69	3.69
180	Small French Onion Soup	3.69	3.59	3.69	3.69
180	Small Harvest Vegetable Soup	3.69	3.59	3.69	3.69
180	Small Italian Wedding Soup	3.69	3.59	3.69	3.69
180	Small Clam Chowder Soup	3.69	3.59	3.69	3.69
180	Small Mediterranean Lentil Soup	3.69	3.59	3.69	3.69
180	Small Spicy Thai Soup	3.69	3.59	3.69	3.69
180	RG BROCCOLI CHEDDAR	3.69	3.59	3.69	3.69
180	RG TOMREDPEPGOUDA	3.69	3.59	3.69	3.69
180	RG MOROCCAN 9 VEG	3.69	3.59	3.69	3.69
180	RG GREEN CURRY THAI CHKN	3.69	3.59	3.69	3.69
180	RG PRTBLLO MUSH	3.69	3.59	3.69	3.69
180	RG LOBSTER BISQUE	3.69	3.59	3.69	3.69
140	Medium Mocha Iced Cappuccino	3.79	3.79	3.79	3.79
140	Large Iced Capp	3.79	3.89	3.89	3.89
140	Medium Chocolate Creamy Chill	3.79	3.79	3.79	3.79
140	Medium Vanilla Creamy Chill	3.79	3.79	3.79	3.79
140	Medium Mixed Berry Fruit Smoothie	3.79	3.79	3.79	3.79
140	Medium Strawberry Banana Smoothie	3.79	3.79	3.79	3.79
140	LG SALTED CARAMEL ICED CAPP	3.79	3.89	3.89	3.89
140	Large Iced Cappuccino Light	3.79	3.89	3.89	3.89
140	Medium Strwbry Bnana Fruit Chill	3.79	3.79	3.79	3.79
140	Iced Cappuccino Pumpkin Spice MD	3.79	3.79	3.79	3.79
140	Medium Tropical Fruit Smoothie	3.79	3.79	3.79	3.79
140	Medium Tropical Fruit Chill	3.79	3.79	3.79	3.79
140	Medium Mixed Berry Fruit Chill	3.79	3.79	3.79	3.79
140	Medium Caramel Iced Cappuccino	3.79	3.79	3.79	3.79
140	Medium Van Iced Cappuccino	3.79	3.79	3.79	3.79
140	Medium Strawberry Creamy Chill	3.79	3.79	3.79	3.79
140	Medium Salted Caramel Cream Iced	3.79	3.79	3.79	3.79
140	MD Refill Cinnamon Caramel Oat Latte	3.89	3.89	3.89	3.89
140	Large Refill Mocha Latte	3.89	3.89	3.89	3.89

140	Large Refill Caramel Latte	3.89	3.89	3.89	3.89
140	Large Refill Vanilla Latte	3.89	3.89	3.89	3.89
140	L RF Iced Caramel Latte	3.89	3.89	3.89	3.89
140	L RF Iced Mocha Latte	3.89	3.89	3.89	3.89
140	L RF Iced Vanilla Latte	3.89	3.89	3.89	3.89
140	MD Cinnamon Caramel Oat Latte	3.99	3.99	3.99	3.99
140	Large Caramel Latte	3.99	3.99	3.99	3.99
140	Large Vanilla Latte	3.99	3.99	3.99	3.99
140	Large Mocha Latte	3.99	3.99	3.99	3.99
220	BELT Egg	3.99	3.99	3.99	3.99
220	Farmer\'s Egg Breakfast Sandwich	3.99	3.99	3.99	3.99
220	Egg - BELT	3.99	3.99	3.99	3.99
220	Garden Vegetable Sandwich	3.99	3.99	3.99	3.99
180	Sausage Egg & Cheese HBS	3.99	3.99	3.99	3.99
180	Sausage & Biscuit	3.99	3.99	3.99	3.99
180	Sausage Breakfast Wrap	3.99	3.99	3.99	3.99
180	Bacon - Brek Wrap Grilled	3.99	3.99	3.99	3.99
180	Bacon - Brek Sand	3.99	3.99	3.99	3.99
180	Breakfast Sandwich - Bacon	3.99	3.99	3.99	3.99
180	Breakfast Sandwich - Egg	3.99	3.99	3.99	3.99
100	Lg Iced Original Blend w/ Soy	4.09	4.09	4.09	4.09
140	Large Refill Pumpkin Spiced Latte	4.09	4.09	4.09	4.09
140	Large Pumpkin Spiced Latte	4.19	4.19	4.19	4.19
220	Farmer\'s Egg Wrap	4.29	4.29	4.29	4.29
220	Egg - Farm Wrap	4.29	4.29	4.29	4.29
220	Egg - Farm Brek Sand	4.29	4.29	4.29	4.29
140	L RF Choc Creamy Chill	4.39	4.39	4.39	4.39
140	L RF Van Creamy Chill	4.39	4.39	4.39	4.39
140	L RF Mixed Berry Fruit Smoothie	4.39	4.39	4.39	4.39
140	L RF Tropical Orange Fruit Smoothie	4.39	4.39	4.39	4.39
140	L RF Strawberry Banana Fruit Smoothie	4.39	4.39	4.39	4.39
140	L RF Caramel Iced Capp	4.39	4.39	4.39	4.39
140	L RF Mocha Iced Capp	4.39	4.39	4.39	4.39
140	L RF Tropical Fruit Chill	4.39	4.39	4.39	4.39

140	L RF Stwbry Banana Fruit Chill	4.39	4.39	4.39	4.39
140	L RF Mixed Berry Fruit Chill	4.39	4.39	4.39	4.39
140	L RF Vanilla Iced Capp	4.39	4.39	4.39	4.39
140	Large Refill Strawberry Creamy Chill	4.39	4.39	4.39	4.39
140	Large Mocha Iced Cappuccino	4.49	4.49	4.49	4.49
140	Large Strawberry Banana Smoothie	4.49	4.49	4.49	4.49
140	Large Chocolate Creamy Chill	4.49	4.49	4.49	4.49
140	Large Vanilla Creamy Chill	4.49	4.49	4.49	4.49
140	Large Mixed Berry Fruit Smoothie	4.49	4.49	4.49	4.49
140	Large Strwbry Bnana Fruit Chill	4.49	4.49	4.49	4.49
140	Large Pumpkin Spice Iced Capp	4.49	4.49	4.49	4.49
140	Large Tropical Fruit Smoothie	4.49	4.49	4.49	4.49
140	Large Tropical Fruit Chill	4.49	4.49	4.49	4.49
140	Large Mixed Berry Fruit Chill	4.49	4.49	4.49	4.49
140	Large Caramel Iced Cappuccino	4.49	4.49	4.49	4.49
140	Large Van Iced Cappuccino	4.49	4.49	4.49	4.49
140	Large Strawberry Creamy Chill	4.49	4.49	4.49	4.49
140	Large Salted Caramel Cream Iced	4.49	4.49	4.49	4.49
220	Roast Beef Sandwich Craveable	4.49	4.49	4.49	4.49
140	LG Refill Cinnamon Caramel Oat Latte	4.59	4.59	4.59	4.59
140	LG Cinnamon Caramel Oat Latte	4.69	4.69	4.69	4.69
220	BELT - Bacon	4.39	4.39	4.39	4.39
220	BELT Sausage	4.39	4.39	4.39	4.39
220	Farmer\'s Bacon Wrap	4.79	4.79	4.79	4.79
220	Farmer\'s Sausage Wrap	4.79	4.79	4.79	4.79
220	Farmer\'s Bacon Breakfast Sandwic	4.39	4.39	4.39	4.39
220	Farmer\'s Sausage Breakfast Sandw	4.39	4.39	4.39	4.39
220	Sausage - Farm Wrap	4.79	4.79	4.79	4.79
220	Bacon - Farm Wrap	4.79	4.79	4.79	4.79
220	Sausage - Farm Brek Sand	4.79	4.79	4.79	4.79
220	Bacon - Farm Brek Sand	4.79	4.79	4.79	4.79
220	Sausage - BELT	4.39	4.39	4.39	4.39
220	Grilled Cheese Melt	4.79	4.79	4.79	4.79
180	Large Asparagus Soup	4.89	4.79	4.89	4.89

180	Large Cauliflower&Cheese Soup	4.89	4.79	4.89	4.89
180	Large Spicy Thai Chicken	4.89	4.79	4.89	4.89
180	Large Split Pea Soup	4.89	4.79	4.89	4.89
180	Large Sweet Potato Bisque	4.89	4.79	4.89	4.89
180	Large Minestrone	4.89	4.79	4.89	4.89
180	Large Sundried Tomato Soup	4.89	4.79	4.89	4.89
180	Large Turkey & Rice	4.89	4.79	4.89	4.89
180	Large Veg Beef Barley	4.89	4.79	4.89	4.89
180	LG Tomato Parmesan	4.89	4.79	4.89	4.89
180	Large Roasted Gouda	4.89	4.79	4.89	4.89
180	Large Mexican Chipotle w/ Chic	4.89	4.79	4.89	4.89
180	Large Mediterranean Lentil	4.89	4.79	4.89	4.89
180	LG BROCCOLI CHEDDAR	4.89	4.79	4.89	4.89
180	LG TOMATO RED PEP GOUDA	4.89	4.79	4.89	4.89
180	LG MOROCCAN 9 VEG	4.89	4.79	4.89	4.89
180	LG GREEN CURRY THAI CHKN	4.89	4.79	4.89	4.89
180	LG PRTBLLO MUSH	4.89	4.79	4.89	4.89
180	LG LOBSTER BISQUE	4.89	4.79	4.89	4.89
180	Large Broccoli Cheese Soup	4.89	4.79	4.89	4.89
180	Large Cream of Broccoli Soup	4.89	4.79	4.89	4.89
180	Large Clam Chowder	4.89	4.79	4.89	4.89
180	Large Mushroom Soup	4.89	4.79	4.89	4.89
180	Large Creamy Potato Leek Soup	4.89	4.79	4.89	4.89
180	Large Potato Bacon	4.89	4.79	4.89	4.89
180	Large Chicken Noodle Soup	4.89	4.79	4.89	4.89
180	Large French Onion Soup	4.89	4.79	4.89	4.89
180	Large Harvest Vegetable Soup	4.89	4.79	4.89	4.89
180	Large Italian Wedding	4.89	4.79	4.89	4.89
180	Steak & Biscuit	4.99	4.99	4.99	4.99
220	Steak - Brek Wrap Grilled	4.99	4.99	4.99	4.99
220	Ham and Cheddar Sandwich	4.99	4.99	4.99	4.99
220	BLT Sandwich	4.99	4.99	4.99	4.99
220	Turkey Sandwich	4.99	4.99	4.99	4.99
220	Rg Chili	4.99	4.99	4.99	4.99

220	Caprese Sandwich	4.99	4.99	4.99	4.99
180	Bagel - Sausage	5.29	5.29	5.29	5.29
220	3PC CHICKEN STRIPS	5.69	5.69	5.69	5.69
220	Grilled Chicken Chipotle Wrap	5.79	5.79	5.79	5.79
220	Crispy Chicken Chipotle Wrap	5.79	5.79	5.79	5.79
220	Spicy Chicken Chipotle Wrap	5.79	5.79	5.79	5.79
220	Crispy Chicken Wrap	5.79	5.79	5.79	5.79
220	Spicy Crispy Chicken Wrap	5.79	5.79	5.79	5.79
220	Grilled Chicken Wrap	5.79	5.79	5.79	5.79
220	Bacon Grilled Cheese Melt	5.99	5.99	5.99	5.99
220	Turkey Melt	5.99	5.99	5.99	5.99
220	Ham Melt	5.99	5.99	5.99	5.99
220	Turkey Club Sandwich	5.99	5.99	5.99	5.99
220	Roast Beef & Cheddar	5.99	5.99	5.99	5.99
220	Grilled Chicken Bacon Ranch Wrap	6.19	6.19	6.19	6.19
220	Crispy Chicken Bacon Ranch Wrap	6.19	6.19	6.19	6.19
220	Spicy Crispy Chicken Bacon Ranch	6.19	6.19	6.19	6.19
220	Grilled Chicken Caesar Wrap	6.19	6.19	6.19	6.19
220	Crispy Chicken Caesar Wrap	6.19	6.19	6.19	6.19
220	Slow Cook Southwest Chk Wrap	6.19	6.19	6.19	6.19
220	Large Chili	6.79	6.79	6.79	6.79
70	Small Whole Leaf Tea	n/a	n/a	n/a	n/a
70	Medium Whole Leaf Tea	n/a	n/a	n/a	n/a
70	Large Whole Leaf Tea	n/a	n/a	n/a	n/a
70	Extra Large Whole Leaf Tea	n/a	n/a	n/a	n/a
70	Small Refill Whole Leaf Tea	n/a	n/a	n/a	n/a
70	Medium Refill Whole Leaf Tea	n/a	n/a	n/a	n/a
70	Large Refill Whole Leaf Tea	n/a	n/a	n/a	n/a
70	Extra Refill Large Whole Leaf Tea	n/a	n/a	n/a	n/a
140	SM Latte	n/a	n/a	n/a	n/a
140	MD Latte	n/a	n/a	n/a	n/a
140	LG Latte	n/a	n/a	n/a	n/a
140	SM Cappuccino	n/a	n/a	n/a	n/a
140	MD Cappuccino	n/a	n/a	n/a	n/a

140	LG Cappuccino	n/a	n/a	n/a	n/a	
140	SM London Fog	n/a	n/a	n/a	n/a	
140	MD LONDON FOG	n/a	n/a	n/a	n/a	
140	LG London Fog	n/a	n/a	n/a	n/a	
140	SM Iced Latte	n/a	n/a	n/a	n/a	
140	MD ICED LATTE	n/a	n/a	n/a	n/a	
140	LG Iced Latte	n/a	n/a	n/a	n/a	
140	SM LATTE GUATEMALA SAN MARTIN	n/a	n/a	n/a	n/a	
140	MD LATTE GUATEMALA SAN MARTIN	n/a	n/a	n/a	n/a	
140	LG Latte Guatemala San Martin	n/a	n/a	n/a	n/a	
140	SM Iced Latte Guatemala San Martin	n/a	n/a	n/a	n/a	
140	MD Iced Latte Guatemala San Martin	n/a	n/a	n/a	n/a	
140	LG ICED LATTE GUATEMALA SAN MARTIN	n/a	n/a	n/a	n/a	
140	Single Espr Guatemala San Martin	n/a	n/a	n/a	n/a	
140	SM Ref Cappuccino	n/a	n/a	n/a	n/a	
140	MD REF CAPPUCCINO	n/a	n/a	n/a	n/a	
140	LG Ref Cappuccino	n/a	n/a	n/a	n/a	
140	SM REF LONDON FOG	n/a	n/a	n/a	n/a	
140	MD REF LONDON FOG	n/a	n/a	n/a	n/a	
140	LG REF LONDON FOG	n/a	n/a	n/a	n/a	
220	TUSCAN CAPRESE	n/a	n/a	n/a	n/a	
220	BISTRO ROAST BEEF	n/a	n/a	n/a	n/a	
220	RG Ham & Swiss	n/a	n/a	n/a	n/a	