

CANADA

PROVINCE OF QUÉBEC
DISTRICT OF MONTREAL

No.: 500-06-001310-248

SUPERIOR COURT
(Class Actions)

LAURENT MORISSETTE

Plaintiff

v.

UBER TECHNOLOGIES, INC.,
and
UBER HOLDINGS CANADA INC.
and
UBER CANADA INC.

Defendants

NOTICE TO MEMBERS AUTHORIZATION OF A CLASS ACTION AGAINST UBER

On August 7, 2025, the Superior Court of Québec authorized Mr. Laurent Morissette to act as representative plaintiff in a class action against Uber Technologies, Inc., Uber Holdings Canada Inc. and Uber Canada Inc. ("**Uber**"). Through this class action, Mr. Morissette alleges that Uber excludes persons with physical handicaps that use either a non-foldable motorized wheelchair, a non-foldable walker or a non-folder mobility scooter, from their transportation ride services, contrary to the *Charter of Human Rights and Freedoms*, CQLR c C-12 (the "**Charter**"), and the *Consumer Protection Act*, CQLR c P-40.1 (the "**CPA**").

Uber contests these allegations. A trial will be held at a later date to allow the parties to present their evidence and arguments.

1. WHO IS CONCERNED BY THIS CLASS ACTION?

The Superior Court of Quebec authorized Laurent Morissette to act as representative plaintiff in a class action against Uber on behalf of the following group of people:

[Unofficial translation]

Publication of this notice was authorized by the Québec Superior Court.

DATE OF NOTICE: 29 MAY 2026

All persons in Quebec with a physical disability affecting their mobility, and requiring the use of a non-foldable wheelchair, a non-foldable walker (and who cannot enter a vehicle independently), and/or a non-foldable scooter, and were denied access to Uber's transportation services between May 28, 2021 and August 7, 2025.

And

All persons in the region of Montreal living with a physical disability affecting their mobility, and requiring the use of a non-foldable wheelchair, a non-foldable walker (and who cannot enter a vehicle independently), and/or a non-foldable scooter, and were denied access to Uber WAV services after a direct representation, or any other form of publicity, to the effect that Uber WAV is a service offered, available and adapted for accessibility between October 1, 2022 and August 7, 2025.

Individuals who meet these criteria are automatically members of the Class without needing to take steps to register (the "**Members**").

2. THE NEXT STEPS

The authorization decision is a preliminary step that allows the class action to commence. The authorization decision has not determined whether Uber is in fact liable. Uber will be able to present their defenses at trial.

Following the trial, which will take place in the district of Montreal, the Superior Court will decide whether Uber should be ordered to compensate the class members, and if so, by how much.

To do so, the trial judge will have to answer questions that have already been determined by the Court in its authorization decision, along with the conclusions sought. These questions and conclusions can be found in Appendix A.

3. YOU MAY OPT OUT UNTIL JUNE 29, 2026.

If you do not take any action, you will be a member of the class and will be bound by any judgment rendered in this litigation.

If you do not wish to be a member of the class for any reason, you may opt out of the class action. If you opt out, you will not be entitled to any compensation if a favorable judgment or settlement is reached in this case.

To opt out, you must **send a letter** to this effect **to the Clerk of the Superior Court of Québec**, indicating **court number 500-06-001310-248** at the following address **before June 29, 2026**.

Publication of this notice was authorized by the Québec Superior Court.

DATE OF NOTICE: 29 MAY 2026

Clerk of the Superior Court of Québec
1 Notre-Dame Street East
Montreal, Quebec H2Y 1B6

4. ARE CLASS MEMBERS LIABLE FOR LEGAL COSTS?

Members (other than the representative) cannot be ordered to pay legal costs.

5. WHERE CAN I GET MORE INFORMATION?

If you wish to receive information on the progress of this class action, you can subscribe to the mailing list for this class action on class counsel's website by filling out this form: <https://slatervecchio.com/class-action/uber-accessible-services-class-action/>.

IMPORTANT. Your subscription to updates is not a claim! If this class action is successful, you will have to file your claim following the procedure determined by the court.

You can also consult the Class Action Registry, where all procedures concerning the present class action must be published: <https://www.registredesactionscollectives.quebec/>.

If you have any questions, you can contact class counsel at the following coordinates:



Toll free: 1-877-454-0339
E-mail: UberWAV@slatervecchio.com

5352 boulevard Saint Laurent
Montréal, QC, H2T 1S1

All communications are confidential, covered by solicitor-client privilege and without cost for you.

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APPENDIX A

QUESTIONS AND CONCLUSIONS AUTHORIZED BY THE COURT

[Unofficial translation]

The questions authorized by the Court:

1. Does Uber fail to provide Class Members Equal Access to its Ride Services in Quebec? If so, does this failure breach the *Charter*?
2. Does Uber create a misleading perception of universal accessibility and availability of their services? If so, does this constitute false advertising under the *CPA*?
3. Are Class Members entitled to compensatory and/or punitive damages?
4. Can any damages awarded be aggregated? If so, in what amount?
5. Should the Court grant an injunction to prevent Uber from continuing its alleged unfair and discriminatory practices?

The conclusions sought and authorized by the Court:

1. **GRANT** the Plaintiff's action against the Defendants on behalf of all class members;
2. **DECLARE** that the Defendants unlawfully and intentionally interfered with the rights and freedoms of the Class Members as guaranteed by the *Charter of Human Rights and Freedoms*, CQLR c C-12;
3. **CONDEMN** the Defendants to pay to each class member an amount in moral damages to be determined by the Court to repair the violation of their rights protected by the *Charter of Human Rights and Freedoms*, CQLR c C-12 with interest at the legal rate and the additional indemnity provided for by law in accordance with article 1619 of the *Civil Code of Quebec* from the date of filing of the application for authorization to institute a class action, and **ORDER** the collective recovery of these sums;

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4. **CONDEMN** the Defendants to pay to each class member an amount in punitive damages, with interest at the legal rate and the additional indemnity provided for by law in accordance with article 1619 of the *Civil Code of Quebec* from the date of filing of the application for authorization to institute a class action, for their intentional violation of their rights protected by the *Charter of Human Rights and Freedoms*, CQLR c C-12 and/or their ignorance, carelessness or serious negligence with respect to their obligations and consumers' rights under the *Consumer Protection Act*, CQLR c P-40.1; and **ORDER** collective recovery of these sums;
5. **CONDEMN** the Defendants to pay to each class member, in addition to the collective damages award, compensatory damages in an amount determined by the court for any individualized damages resulting from their denied access, with interest at the legal rate and the additional indemnity provided for by law in accordance with article 1619 of the *Civil Code of Quebec* from the date of filing of the application for authorization to institute a class action, and **ORDER** the individual recovery of these sums;
6. **ORDER** the defendants to cease excluding persons living with a physical handicap and who use either a non-foldable wheelchair, a non-foldable scooter and/or a non-foldable walker from their transportation services within a reasonable delay;
7. **RECONVENE** the parties before the Court within 45 days after the date on which this judgment becomes final, to fix the mechanisms for distribution of the amounts recovered;
8. **THE WHOLE** with costs, including all expert fees, notice fees, and administration expenses, if any.

**THE PUBLICATION OF THIS NOTICE HAS BEEN AUTHORIZED BY THE SUPERIOR
COURT OF QUÉBEC**

Publication of this notice was authorized by the Québec Superior Court.

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