

# IKEA Settlement

chestofdrawerssettlement.com

Claims Administrator  
9090 Cavendish Blvd, H4T 1Z8, Montreal QC  
Email: codsettlement@ikeaservice.ca or  
ReglementCommode@ikeaservice.ca

**Your duly completed Claim Form must be submitted no later than July 28, 2021.**

## **CLAIM FORM INSTRUCTIONS**

**IMPORTANT: PLEASE READ BEFORE COMPLETING THIS CLAIM FORM**

You are a member of the Class and eligible for a Settlement Compensation if, between January 1, 2002 and June 28, 2016, you purchased in Quebec an IKEA's children chests of drawers taller than 60 cm (23½ inches), or adult chests of drawers taller than 75 cm (29½ inches), recalled by IKEA Canada, namely the following models: Askvoll, Brimnes, Brusali, Busunge, Hemnes, Hurdal, IKEA Ps 2012, Koppang, Kullen, Malm, Nornas, Stockholm, Stuva, Sundvik, Tarva, Trogen, Trysil, Tyssedal, Undredal, Alesund, Alleby, Alvesta, Aneboda, Angus, Ånes, Arup, Askedal, Aspelund, Balstar, Bankeryd, Bergsmo, Bialitt, Birkeland, Blimp, Boj, Brett, Boksta, Bjorn, Borkvalla, Diktad, Edland, Elis, Engan, Eksil, Fjell, Fjord, Flaten, Fridolin, Granås, Gute, Haddal, Hajdeby, Hensvik, Herrestad, Holleby, Hovdal, Hopen, Hostelnd, Kabin, Kirkenes, Knot, Kusk, Kurs, Kviby, Leksvik, Lo, Lomen, Mac, Mast, Mammut, Mandal, Meråker, Midsund, Natura, Narvik, Nordli, Nordnes, Nyvoll, Ottenby, Rakke, Ramberg, Ranvik, Rodd, Robin, Rustik, Sala, Skarnes, Sandefjord, Stranda, Sveio, Stavanger, Tassa, Tovik, Trandum, Trondheim, Varde, Vajer, Vallvik, Vestby, Vinstra, Visdalen, Vollen (hereinafter the "**Chests of Drawers**").

**If you are a member of the Class based on the above definition, you may submit a Claim Form. Please complete Sections A, B and C, and return the duly completed Claim Form to the Claims Administrator by email, fax, or via the website as per the information above.**

To receive a Compensation from the Settlement, you may choose one of the following options:

### **A. Recall Benefits**

1. Recall Benefits: IKEA has already launched a voluntary recall on June 26, 2016, which is still in force. The Recall Benefits are therefore still provided to all Class Members:
  - 1.1 Free anchoring kit. Class Members could visit IKEA Canada retail locations for a free wall anchoring kit to use with the Chests of Drawers. To receive the anchoring kit by mail, Class Members could contact IKEA Customer Support Centre at 1-800-661-9807.
  - 1.2 Free in-home anchoring kit installation service. Class Members may install the kit themselves or may contact IKEA Customer Support Centre at 1-800-661-9807 for a one-time free in-home anchoring kit installation service.
  - 1.3 Full Refund (Chests of Drawers manufactured between January 2002 and June 2016). Class Members who do not wish to secure the affected IKEA Chests of Drawers manufactured between January 2002 and June 2016 to a wall could return them to any IKEA location for a full refund.
  - 1.4 Partial Store Credit (Chests of Drawers manufactured prior to January 2002). Class Members with Chests of Drawers manufactured prior to January 2002 are eligible for a partial store credit.

1.5 Limit of six (6) Chests of Drawers per Class Members. For all the Recall Benefits detailed above, there is a limit of six (6) Chests of Drawers per Class Member.

## **B. Pickup Service**

1. Pickup Service: In addition to the Recall Benefits detailed herein above, IKEA will offer a Pickup Service to Authorized Claimants in Quebec who, for any reason, are unable to return their Chests of Drawers to an IKEA store. **The Class Members can request a Pickup Service within sixty (60) days following the publication of the Notice.** If the Claim for the Pickup is valid, the Pickup will be scheduled after the Settlement Approval Order becomes effective (Effective Date).

1.1 Pickup Service Procedure. Class Members can call the IKEA Customer Support Centre at 1-888-444-5596 for a free Pickup Service in the province of Quebec. Class members will be able to leave a voicemail and calls will be returned within a delay of three (3) business days.

1.2 Class Members must provide a proof of purchase of their Chests of Drawers through a Claim Form in the form of Schedule C hereto which will indicate: (1) the name of the Class Member; (2) the residential address of the Class Member; (3) the location of the store in Quebec where the Class Member purchased his/her Chests of Drawers; (4) the amount paid for the Chests of Drawers.

IKEA retains its right to reject the Pickup Service or the Recall Benefits if an inquiry determines that the amount in the document was used to purchase items other than Chests of Drawers.

1.3 Limit of one (1) Pickup per Residence and six (6) Chests of Drawers per Pickup. For the Pickup Service detailed above, there is a limit of one (1) Pickup per residence and a limit of six (6) Chests of Drawers being picked up per address.

1.4 After the Chests of Drawers have been picked up, for the Chests of Drawers manufactured between January 2002 and June 2016, the Authorized Claimant will receive a Refund Card which can be presented in any IKEA store in Canada for conversion to the original payment method (i.e. **the refund card can be converted in cash or transferred on a credit card**) or by a refund to a credit card initiated over the phone and completed through a secure portal. A refund card can also be used at any IKEA store in Canada ("**Refund Card**"). For IKEA Chests of Drawers manufactured prior to January 2002, the Authorized Claimant will receive a Partial Store Credit.

To submit a Claim Form, you must confirm or provide your current contact information, and affirm certain facts that show that you are eligible to receive a Compensation from the Settlement.

For assistance, you may also contact Class Counsel:

Mtre. Joey Zukran  
LPC Avocats Inc.  
276 Saint-Jacques Street, Suite 801  
Montreal, Quebec, H2Y 1N3  
T: 514.379.1572  
E: [JZUKRAN@LPCLEX.COM](mailto:JZUKRAN@LPCLEX.COM)

**CLAIM FORM**

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**SECTION A: NAME AND CONTACT INFORMATION**

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Provide your name and contact information below. If your name or contact information changes after you submit this Claim Form, please provide the new information to the Claims Administrator.

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**FIRST NAME**

**MIDDLE**

**LAST NAME**

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**STREET ADDRESS (INCLUDING APARTMENT# / UNIT #)**

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**CITY**

**PROVINCE**

**POSTAL CODE**

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**EMAIL ADDRESS**

**CONTACT PHONE NUMBER**

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**SECTION B: THE PROOF OF PURCHASE FOR THE PICKUP SERVICE**

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I am submitting a claim and **attaching** documented proof of purchase of the Chests of Drawers.

The **model** of the Chests of Drawers is: \_\_\_\_\_

The **date** of the purchase of the Chests of Drawers is: \_\_\_\_\_

**Note:** Documentation may include, for example, receipts, payment card statements or photographs that prove the purchase.

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**SECTION C: CLAIMANT VERIFICATION AND DECLARATION**

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By signing below and submitting this Claim Form, I hereby solemnly affirm that:

- (1) I am the person identified above and the information provided in this Claim Form is true and accurate;
- (2) Between January 1, 2002 and June 28, 2016, I purchased IKEA's children Chests of Drawers taller than 60 cm (23½ inches), and/or adult Chests of Drawers taller than 75 cm (29½ inches), recalled by IKEA Canada.
- (3) I have not been reimbursed or otherwise compensated for the Chests of Drawers claimed in the present Form as of this date.

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**SIGNATURE**

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**DATE**

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**PRINTED NAME**

## **COMPENSATION INFORMATION**

**Compensation, if payable, will be sent if the Claim Form is valid and if the Settlement is approved by the Court.** If your Claim Form is valid, you will receive your Compensation as explained in the Recall Benefits and the Pickup Service sections herein above. It is your responsibility to inform the Claims Administrator of any changes to your contact information provided in Section A of this Claim Form.

## **CLAIM FORM REMINDER CHECKLIST AND NOTICES**

1. Complete Sections A, B and C of the Claim Form.
2. Remember to provide the supporting documents.
3. Keep copies of the completed Claim Form and supporting documents for your records.
4. If your name or contact information changes after you submit this Claim Form, you are responsible for providing the new information to the Claims Administrator.
5. If you have any questions or concerns regarding your claim, please contact the Claims Administrator at [ReglementCommode@ikeaservice.ca](mailto:ReglementCommode@ikeaservice.ca) and [codsettlement@ikeaservice.ca](mailto:codsettlement@ikeaservice.ca). You can also contact Class Counsel at [JZUKRAN@LPCLEX.COM](mailto:JZUKRAN@LPCLEX.COM).

THIS CLAIM FORM MUST BE SUBMITTED TO THE CLAIMS ADMINISTRATOR VIA EMAIL AT [ReglementCommode@ikeaservice.ca](mailto:ReglementCommode@ikeaservice.ca) or [codsettlement@ikeaservice.ca](mailto:codsettlement@ikeaservice.ca) **NO LATER THAN JULY 28, 2021.**